

# PESQUISA DE SATISFAÇÃO 2021

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@CIO  
PUBLIC  
SECTOR

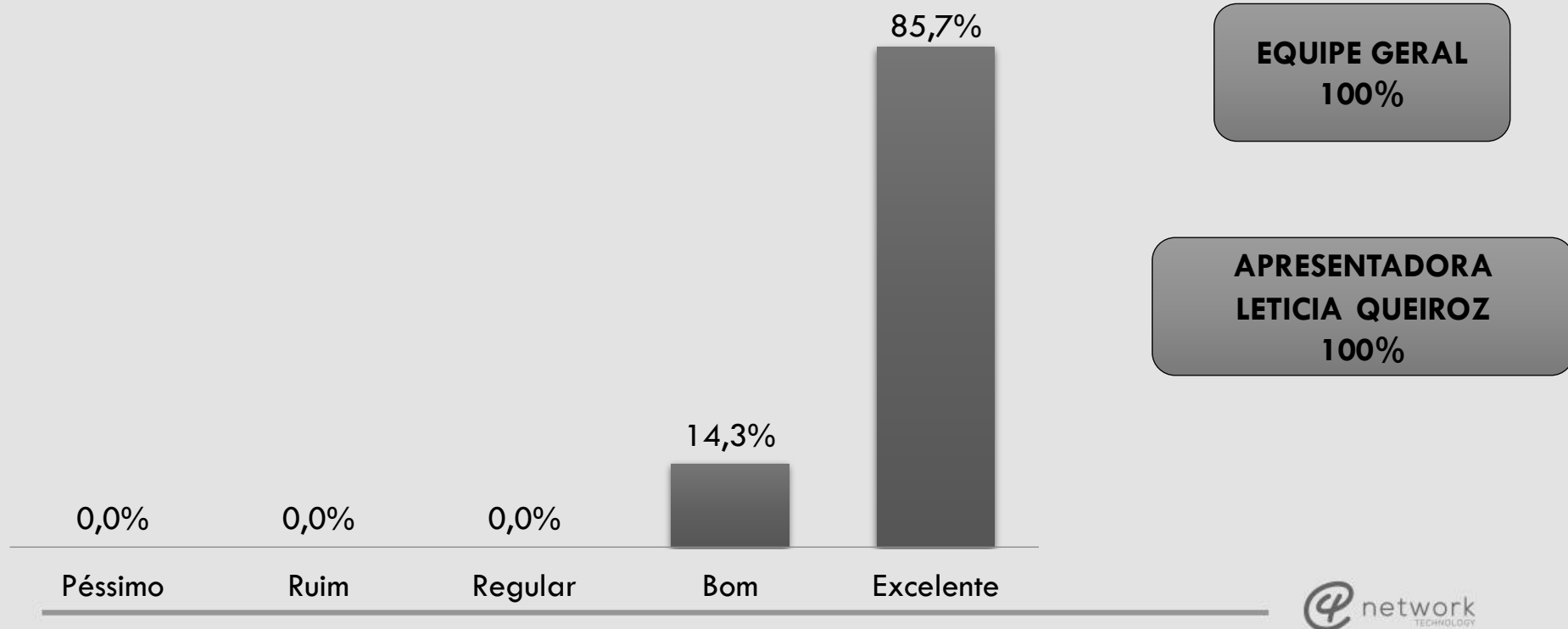
@network  
TECHNOLOGY

- ✓ Evento realizado dia 17 de outubro de 2021.
- ✓ O evento contou com 35 CIO's
- ✓ Para avaliação dos itens, foi considerada a escala de 1 a 5, sendo 1 péssimo e 5 excelente.
- ✓ A nota 3 (regular) é neutra, sendo desconsiderada nos cálculos da pesquisa.
- ✓ Equação de calculo dos índices:  
$$\text{Índice} = (\text{soma do percentual de notas acima de 3}) - (\text{soma do percentual de notas abaixo de 3})$$
$$(BOM + EXCELENTE) \quad - \quad (PÉSSIMO + RUIM)$$

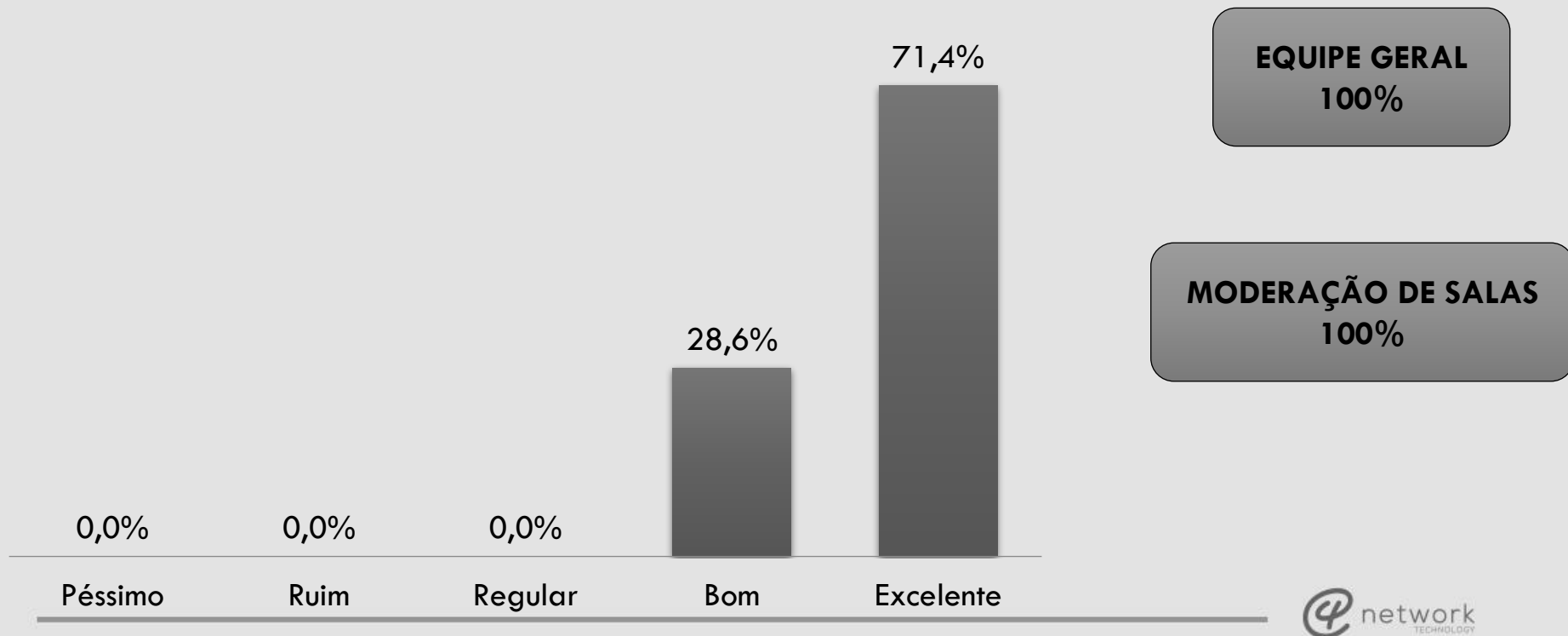
**EQUIPE**



**EQUIPE: APRESENTADORA LETICIA QUEIROZ**



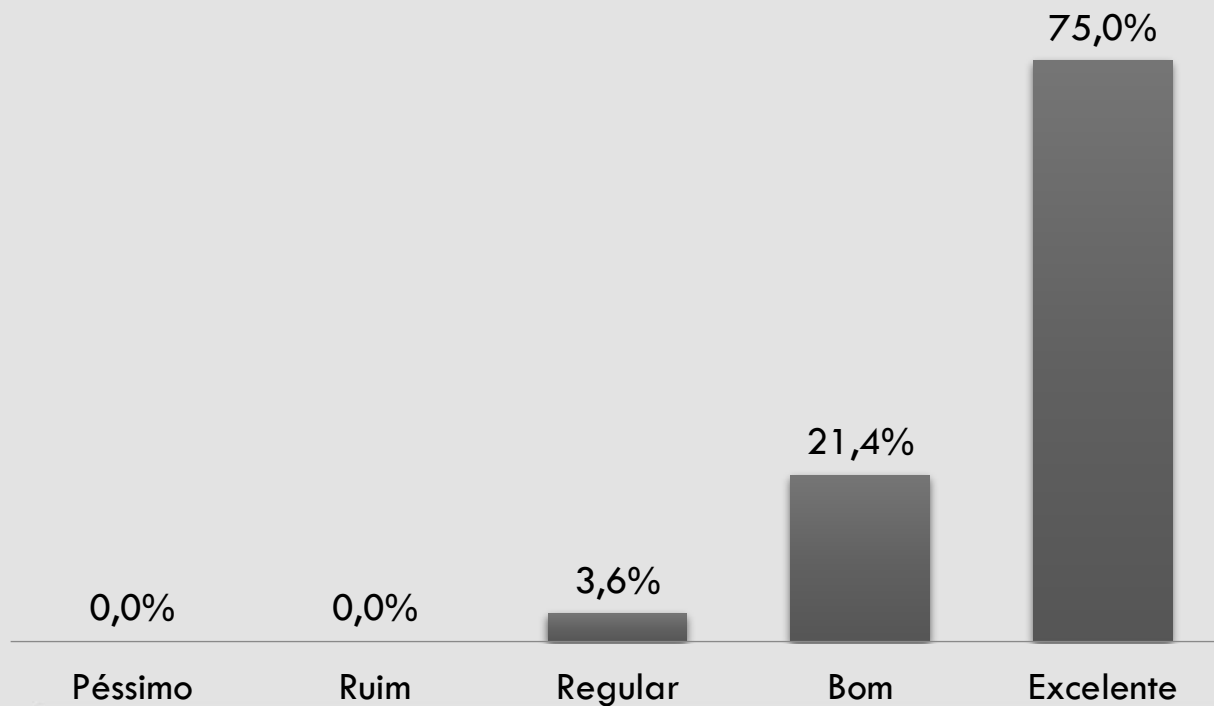
## EQUIPE: MODERAÇÃO DE SALAS



**EVENTO**



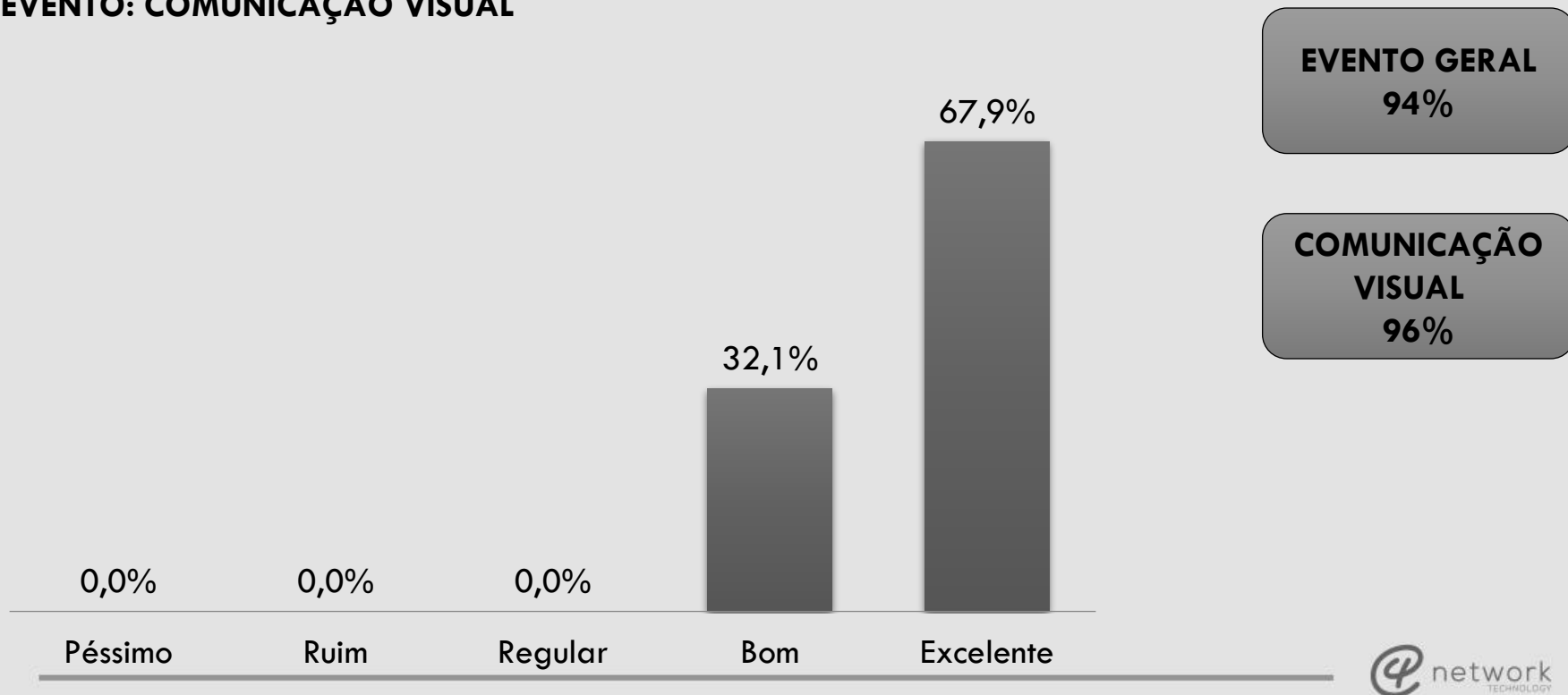
## EVENTO: TEMA DO EVENTO



**EVENTO GERAL**  
**94%**

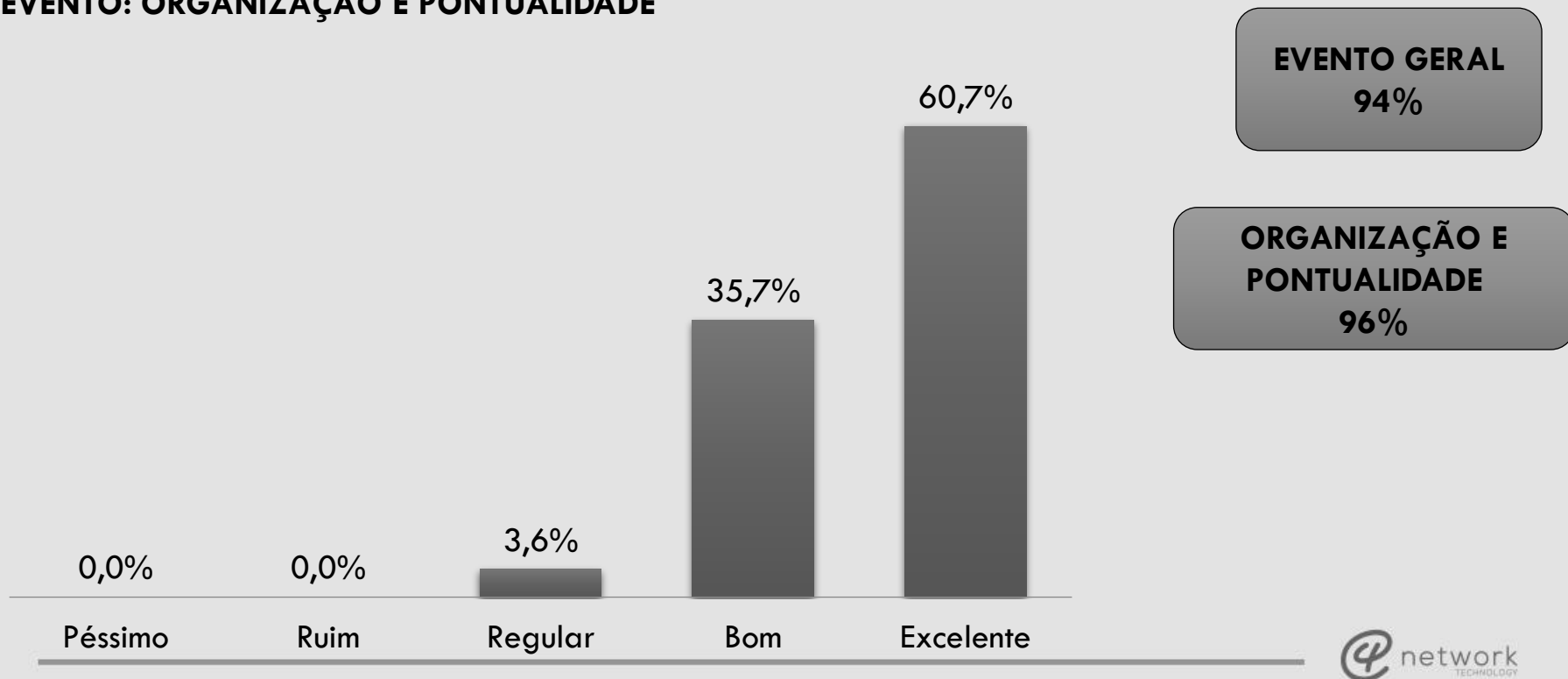
**TEMA DO  
EVENTO**  
**96%**

## EVENTO: COMUNICAÇÃO VISUAL

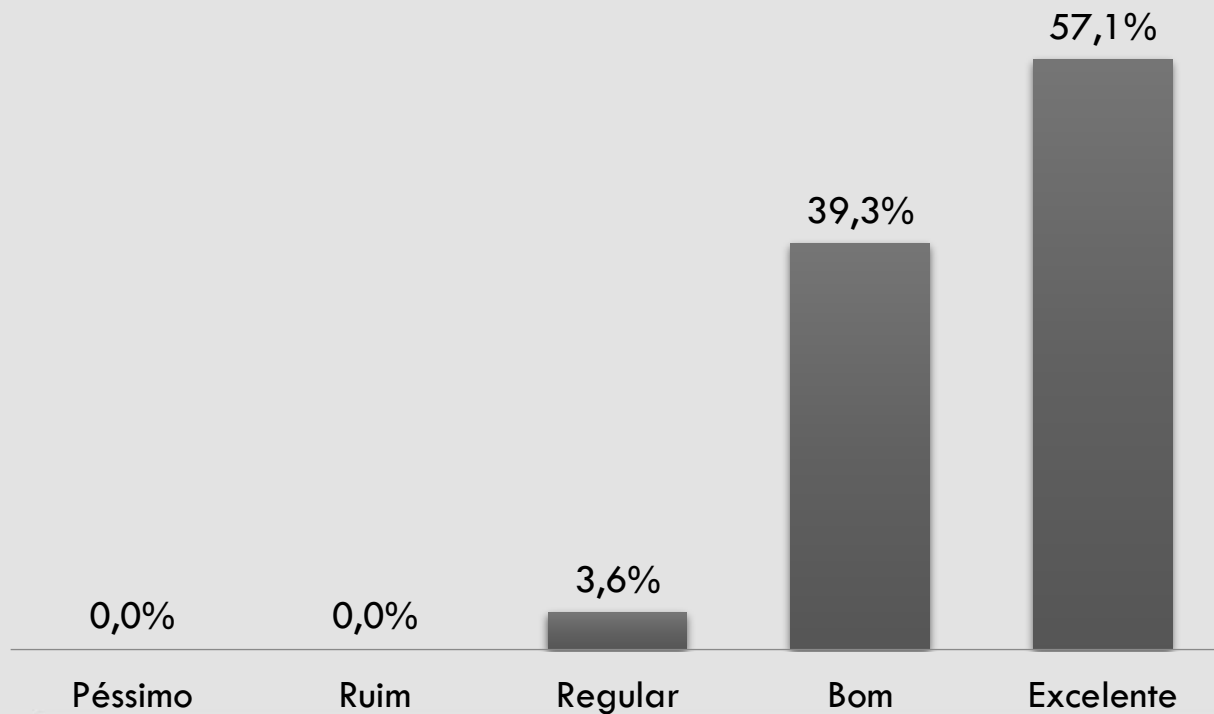




## EVENTO: ORGANIZAÇÃO E PONTUALIDADE



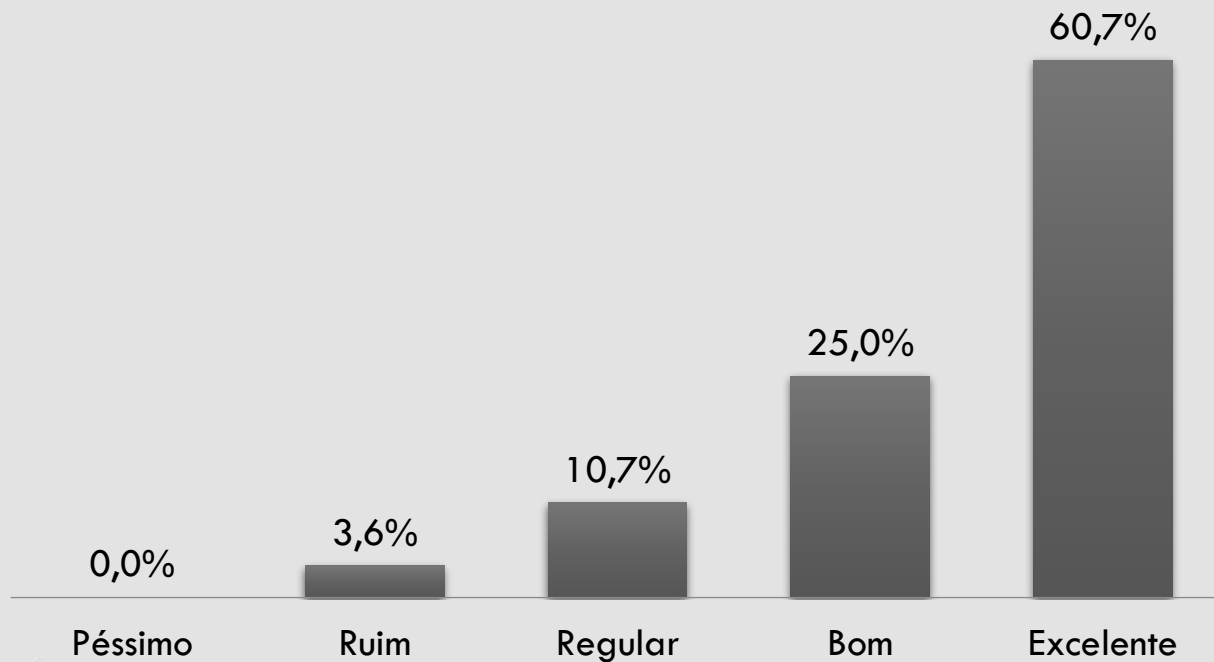
## EVENTO: ÉPOCA DO EVENTO



**EVENTO GERAL**  
**94%**

**ÉPOCA DO  
EVENTO**  
**96%**

## EVENTO: NETWORKING



**EVENT GERAL**  
**94%**

**NETWORKING**  
**82%**

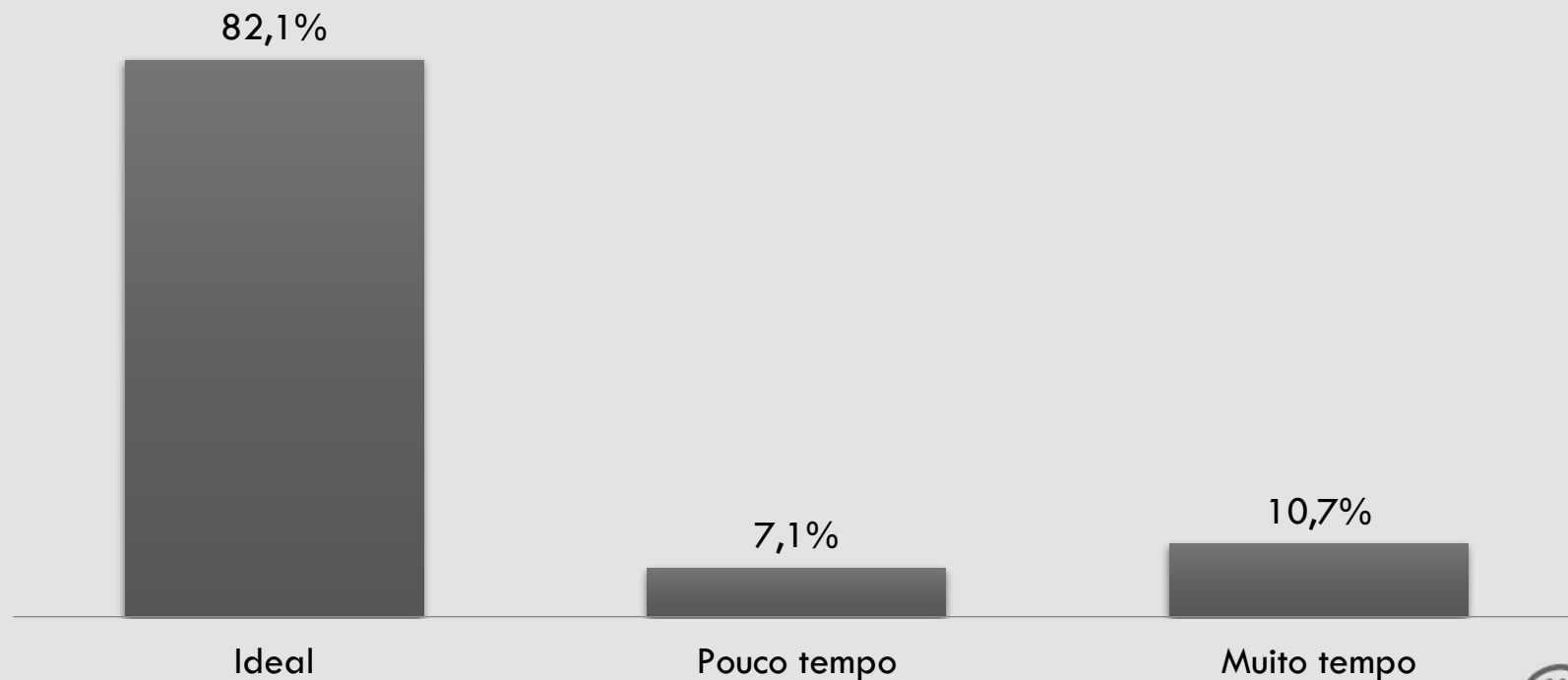
### Observações:

- “O networking não foi muito bom na modalidade virtual do evento.”
- “Tudo muito bem organizado, como sempre.”

**TEMPO**



## TEMPO: O QUE ACHOU DO TEMPO DE DURAÇÃO DESSE EVENTO?



## TEMPO: QUAL A DURAÇÃO DE EVENTO VOCÊ CONSIDERA IDEAL?

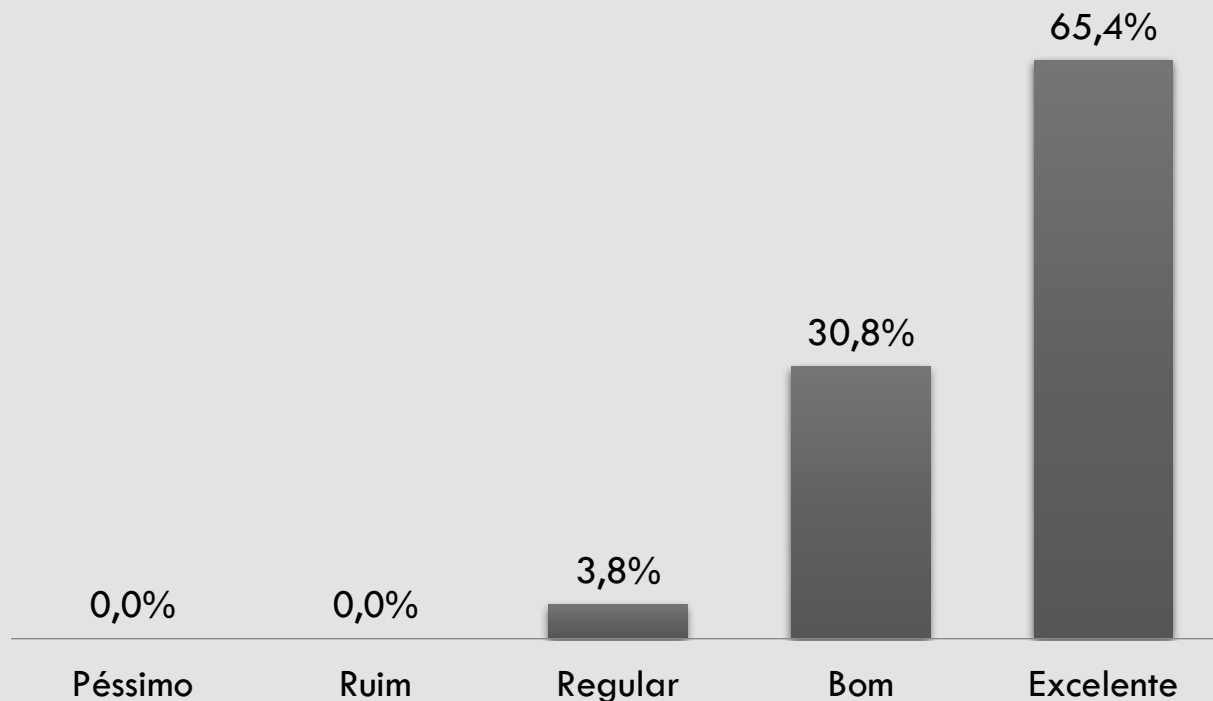


# KEYNOTE





**KEYNOTE: ALEXANDRE PELLAES**



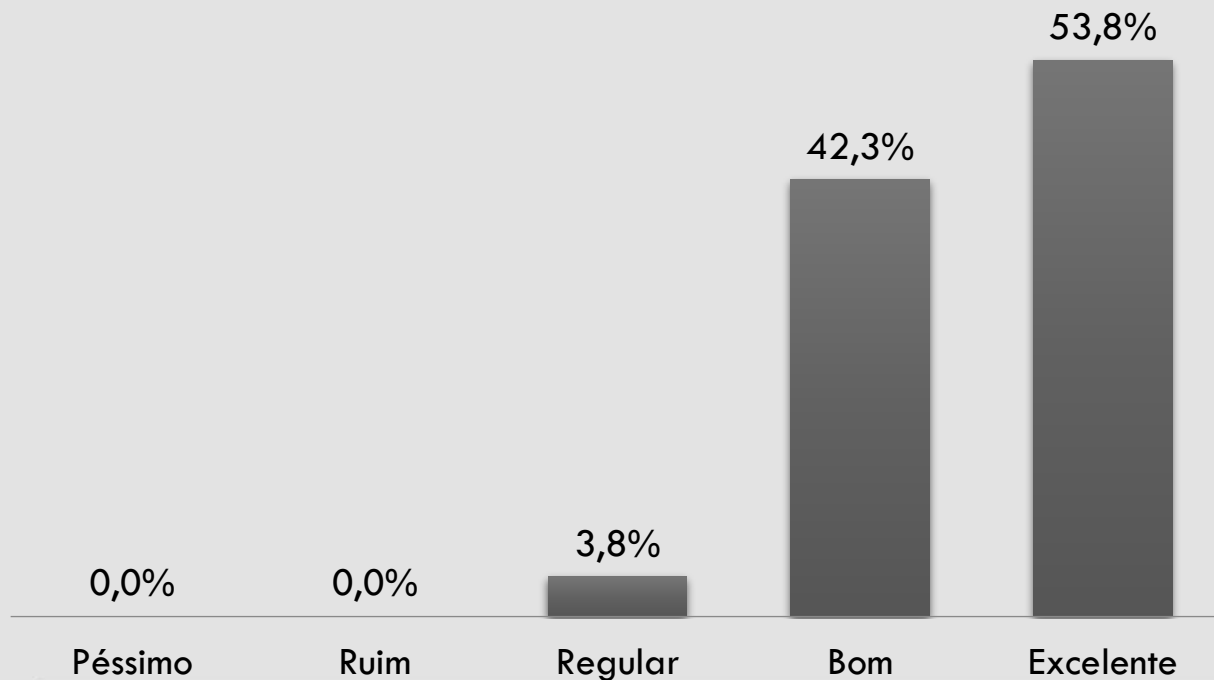
**KEYNOTE GERAL**  
**96%**

**ALEXANDRE  
PELLAES**  
**96%**

**PAINEL**



## PAINEL CIO - SIDNEI OLIVEIRA

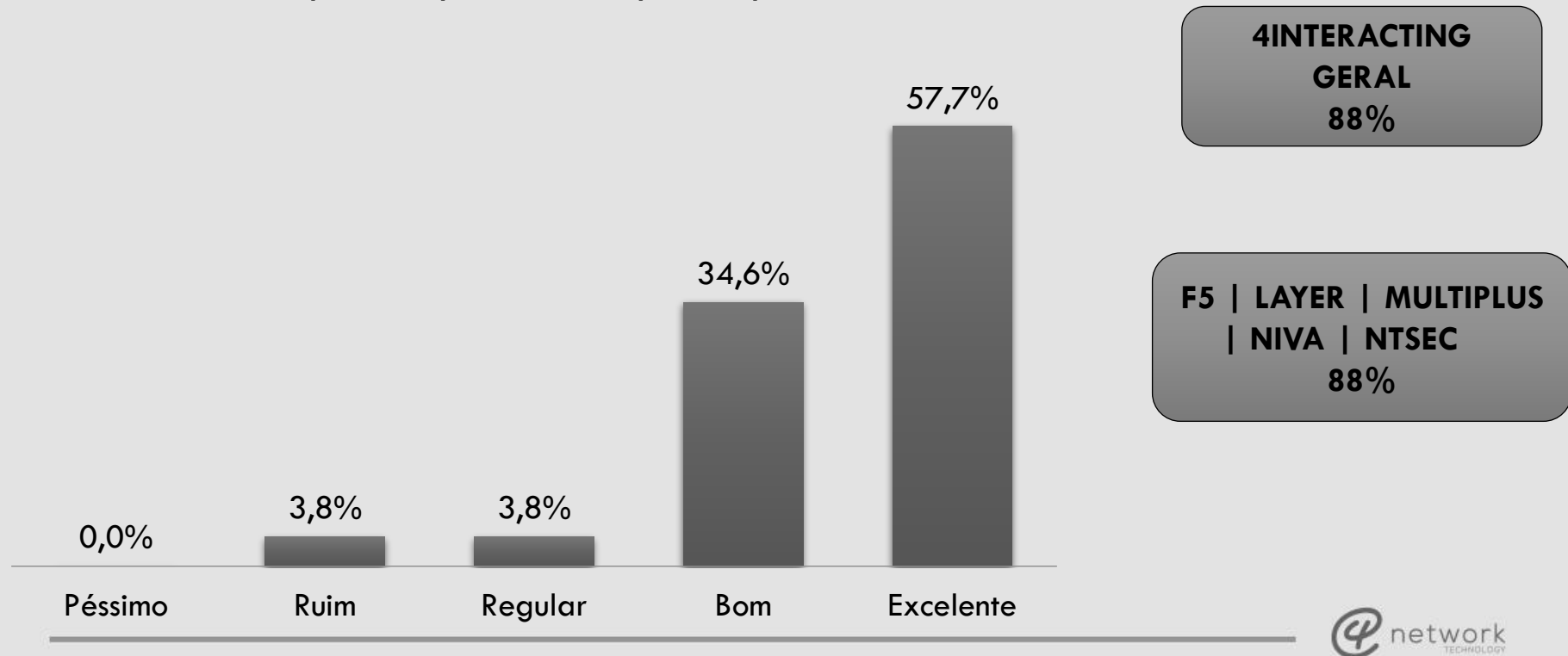


**PAINEL**  
**96%**

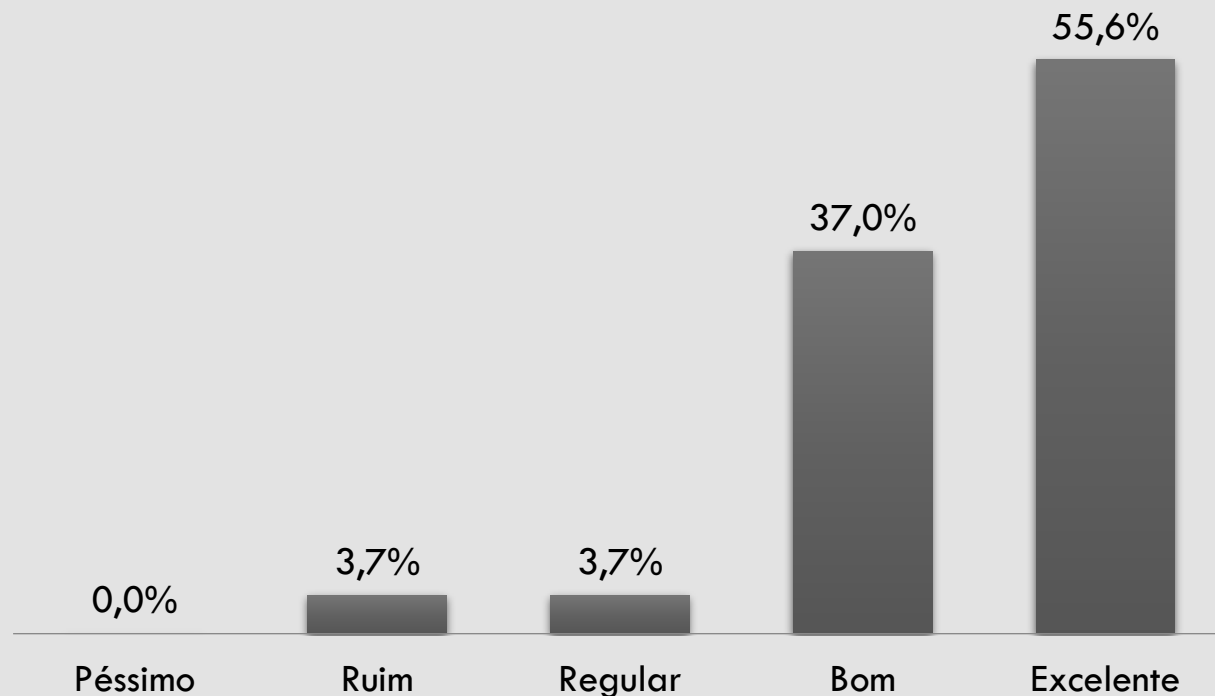
# 4INTERACTING



**4INTERACTING : F5 | LAYER | MULTIPLUS | NIVA | NTSEC**



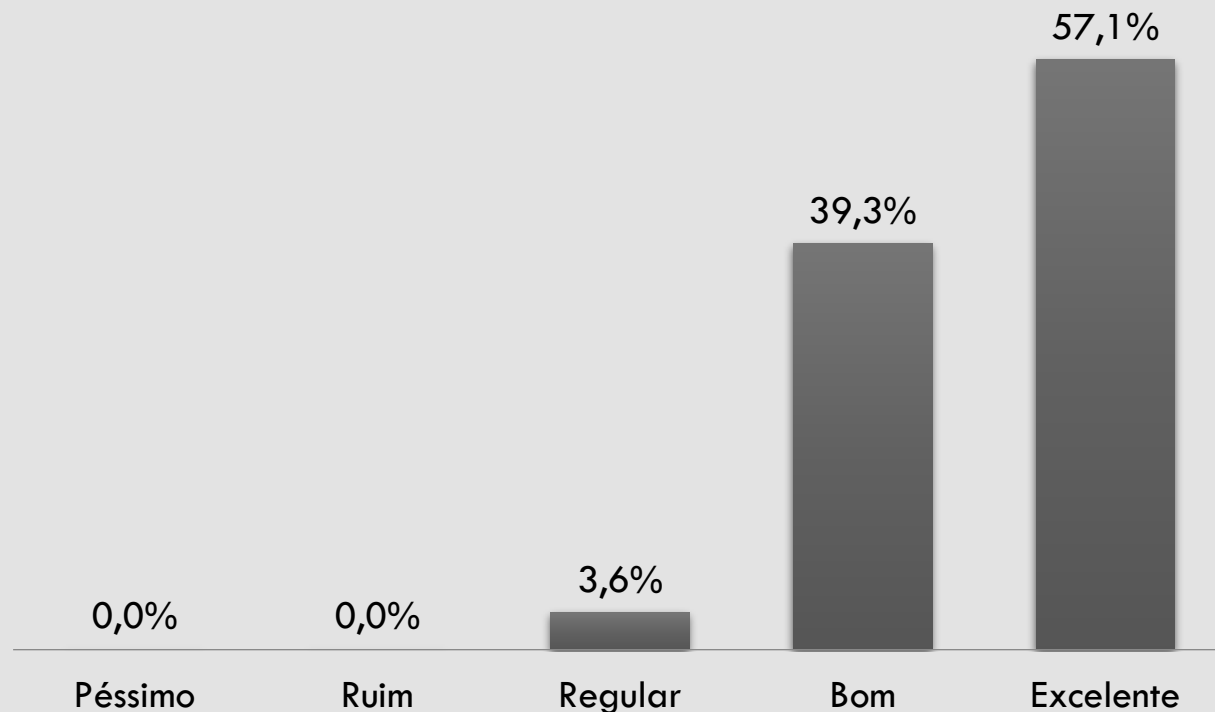
## 4INTERACTING : HUAWEI | COMPWIRE | ZOOM



**4INTERACTING**  
**GERAL**  
**88%**

**HUAWEI |**  
**COMPWIRE |**  
**ZOOM**  
**89%**

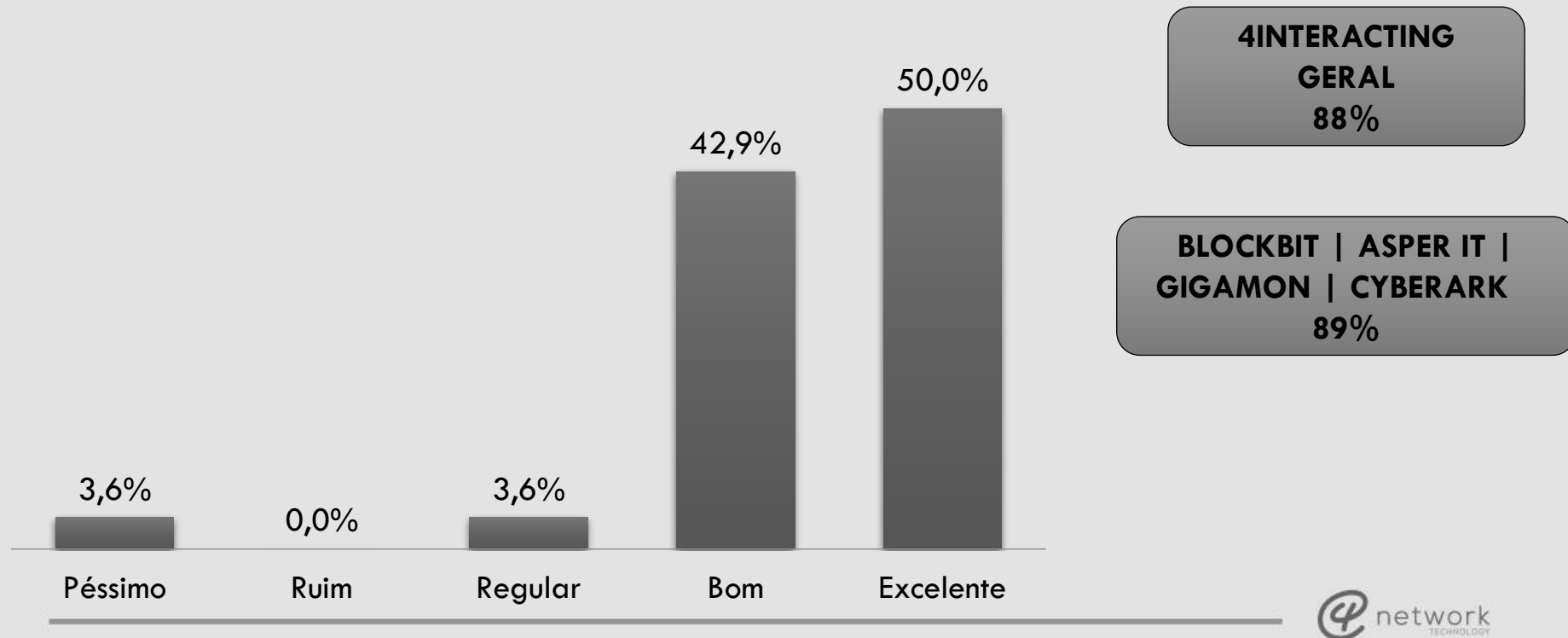
## 4INTERACTING : POSITIVO | INTEL



**4INTERACTING  
GERAL**  
88%

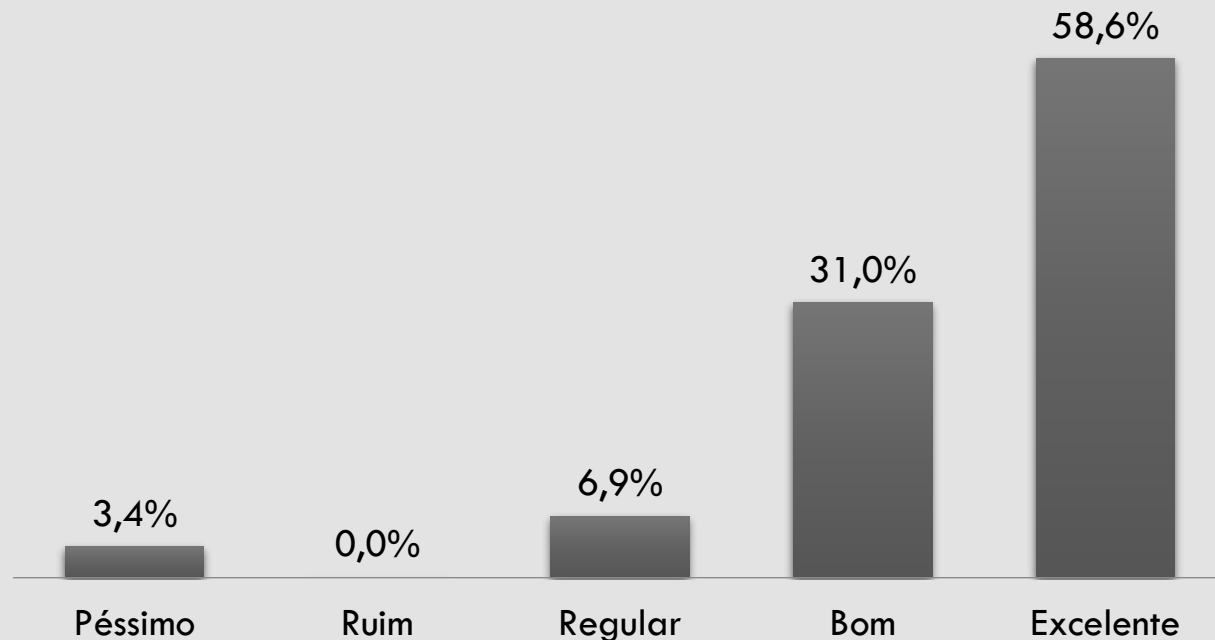
**POSITIVO | INTEL**  
96%

**4INTERACTING : BLOCKBIT | ASPER IT | GIGAMON | CYBERARK**





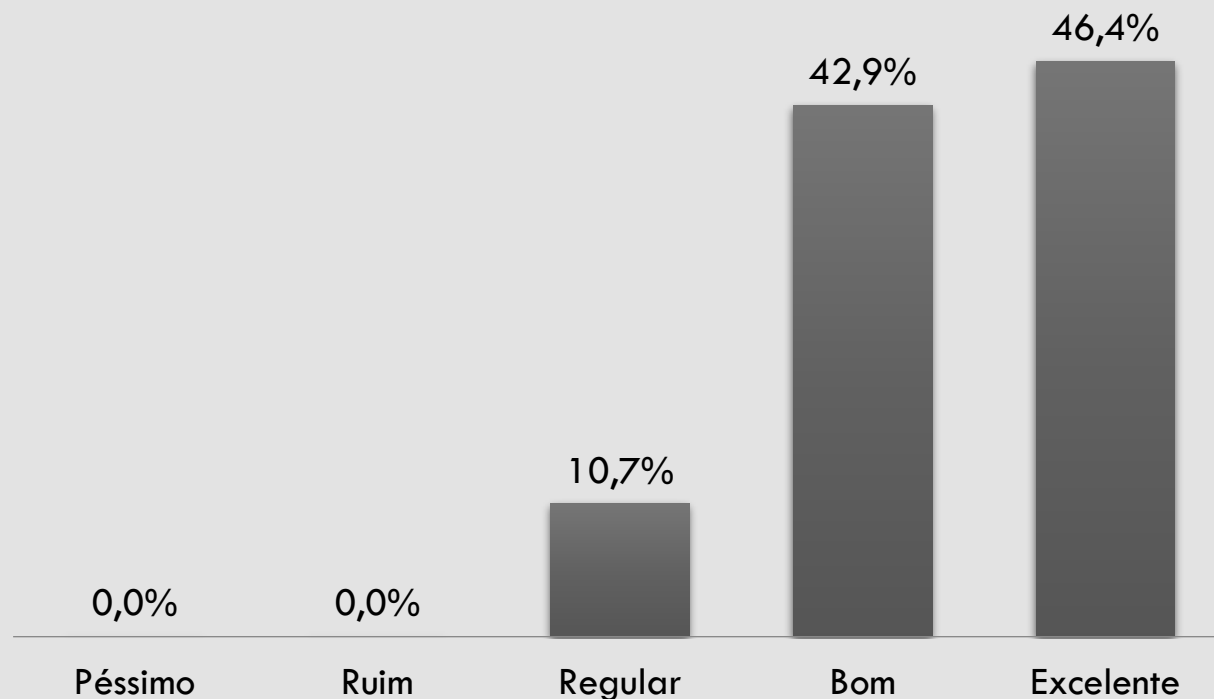
## 4INTERACTING : DELL TECHNOLOGIES



**4INTERACTING**  
**GERAL**  
**88%**

**DELL**  
**TECHNOLOGIES**  
**86%**

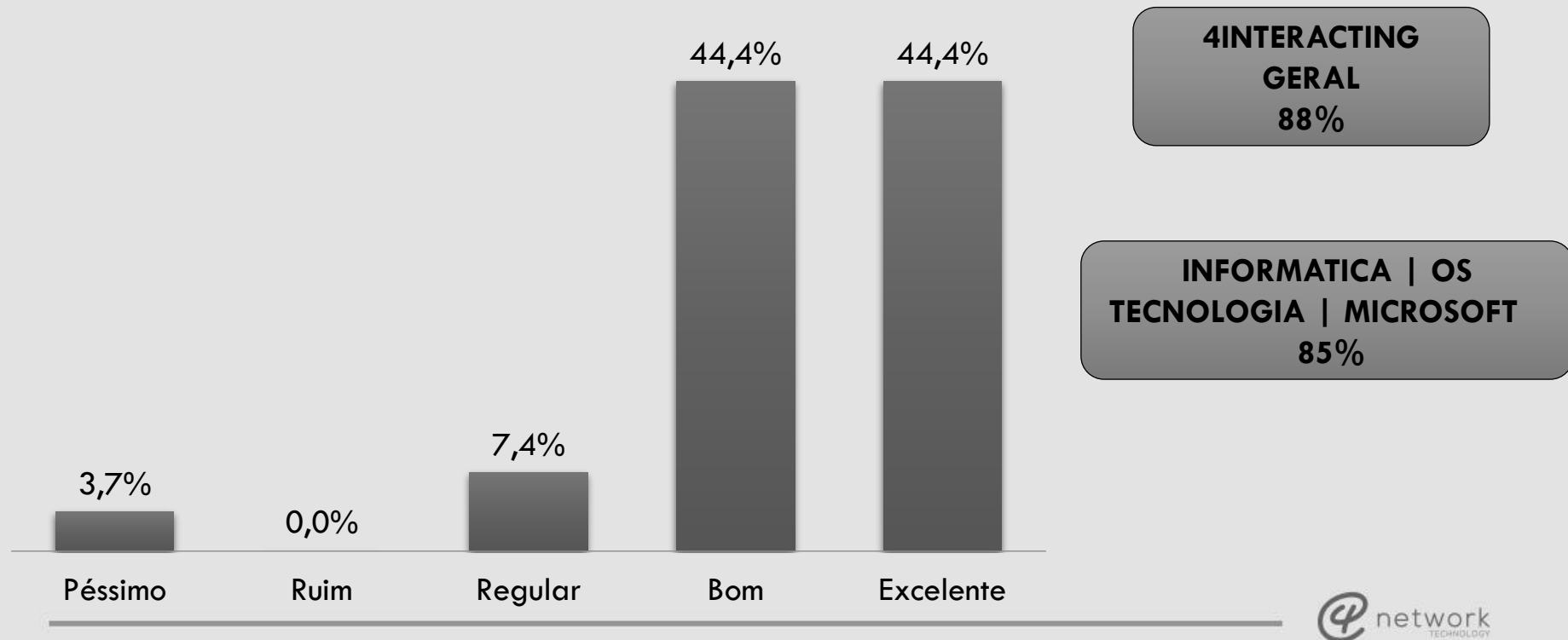
## 4INTERACTING : DYNATRACE



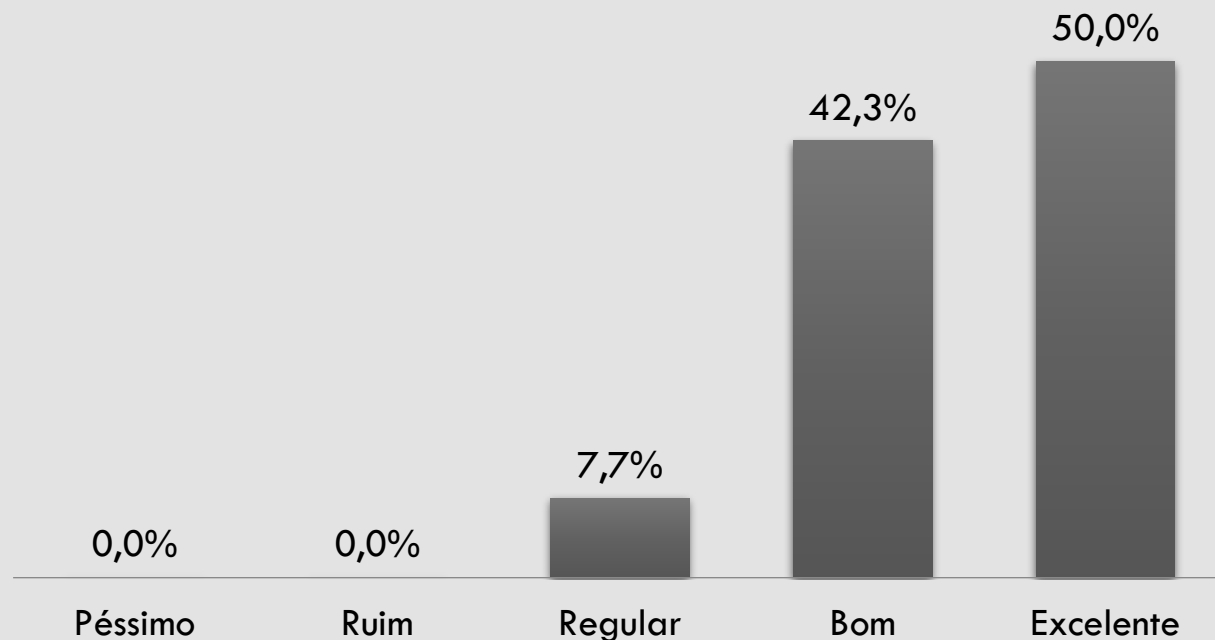
**4INTERACTING**  
**GERAL**  
**88%**

**DYNATRACE**  
**89%**

## 4INTERACTING : INFORMATICA | OS TECNOLOGIA | MICROSOFT



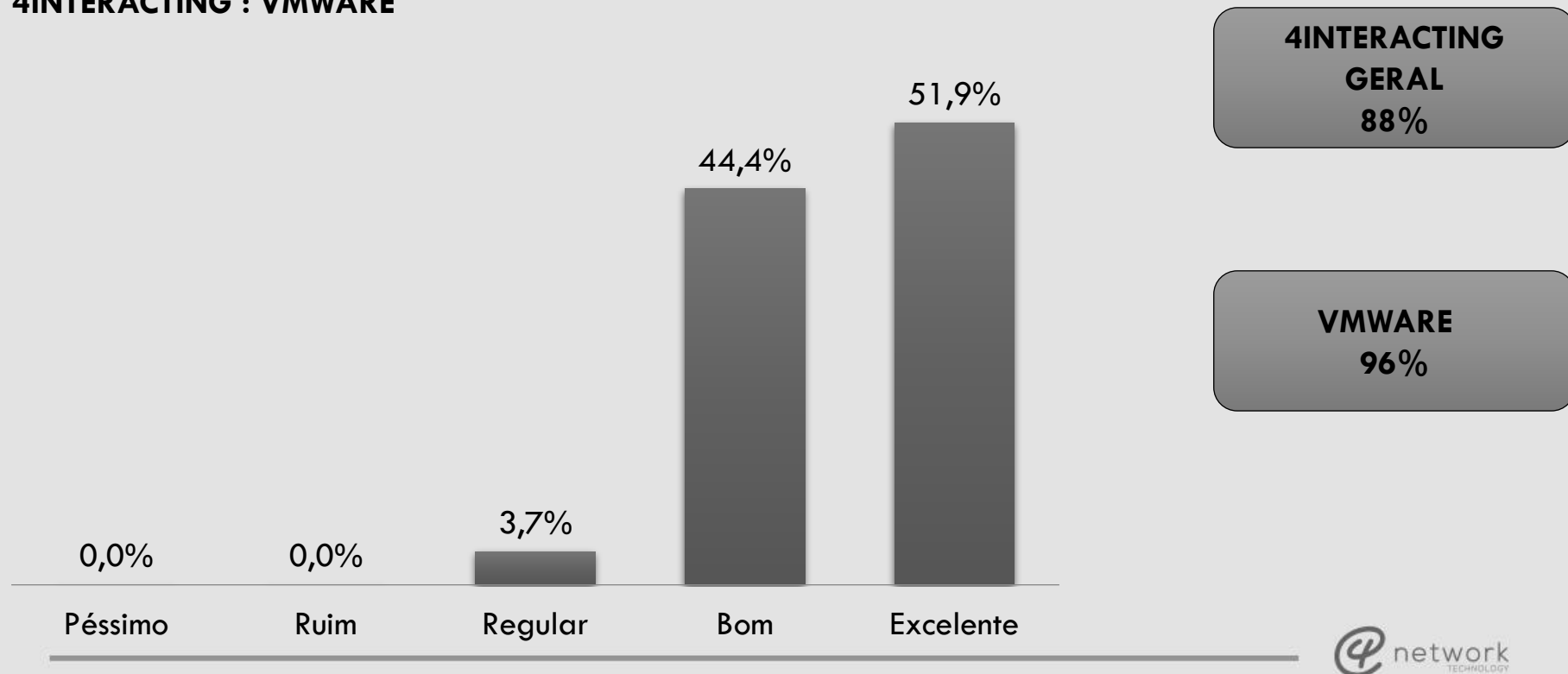
## 4INTERACTING : SERVIX | FORCEPOINT



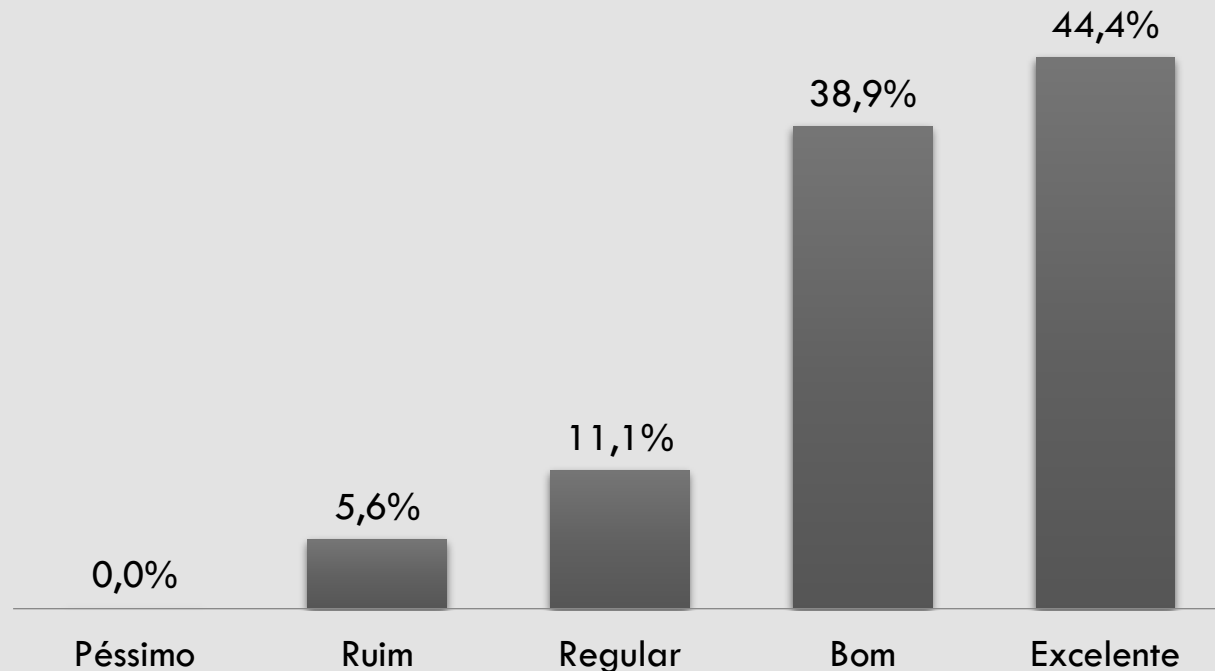
**4INTERACTING  
GERAL**  
88%

**SERVIX |  
FORCEPOINT**  
92%

## 4INTERACTING : VMWARE



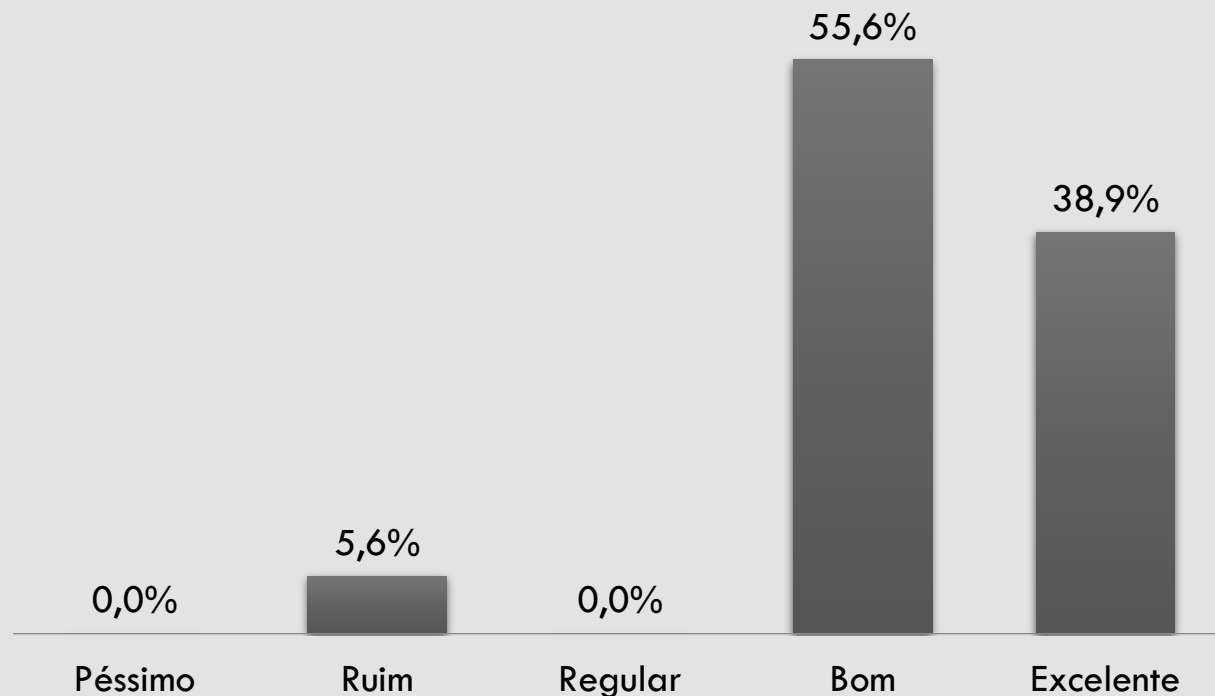
## 4INTERACTING : CLEAR IT | EXAGRID



**4INTERACTING**  
**GERAL**  
**88%**

**CLEAR IT |**  
**EXAGRID**  
**78%**

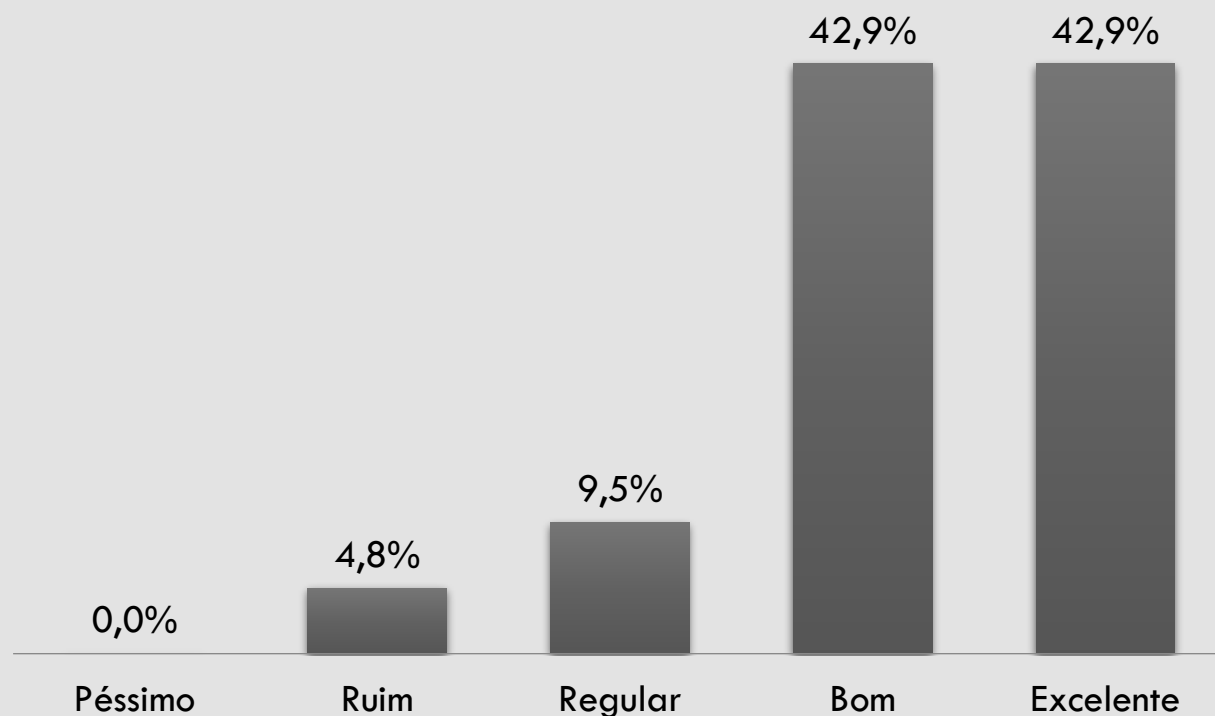
## 4INTERACTING : SEAL



**4INTERACTING  
GERAL  
88%**

**SEAL  
89%**

## 4INTERACTING : SOLO

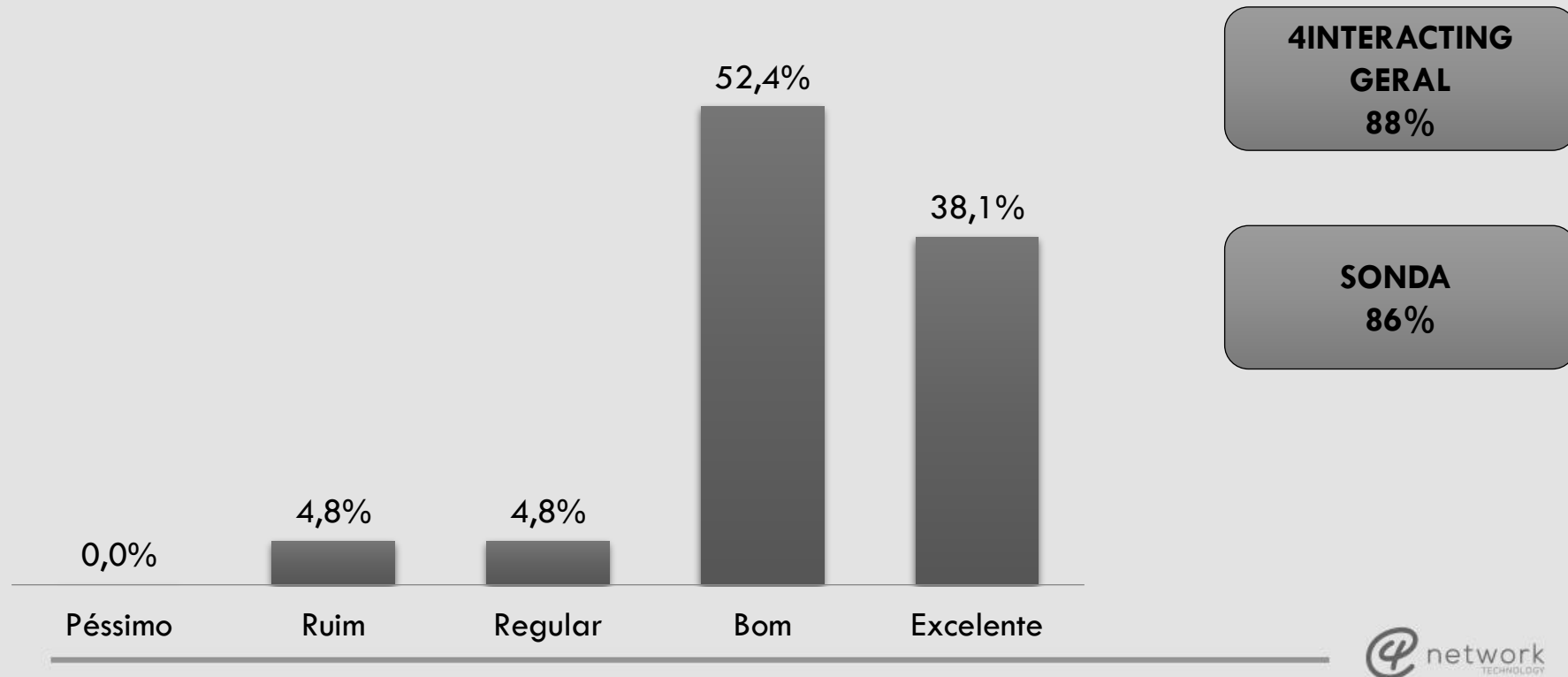


**4INTERACTING  
GERAL  
88%**

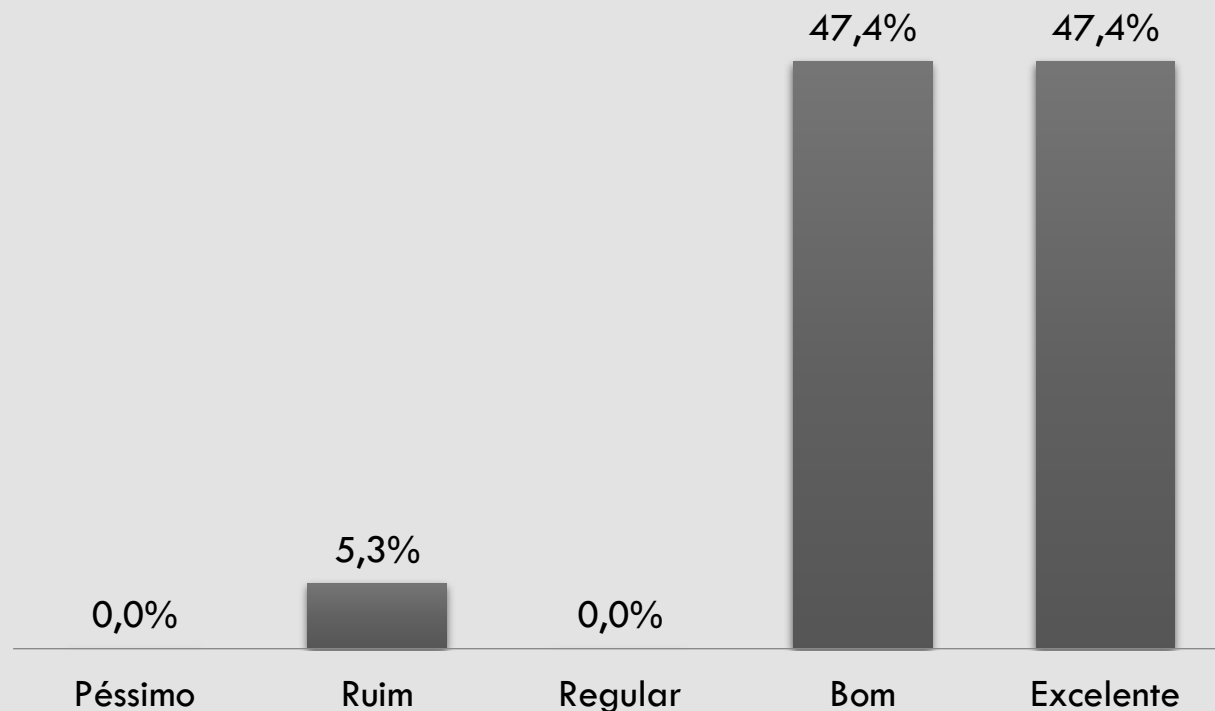
**SOLO  
81%**



## 4INTERACTING : SONDA



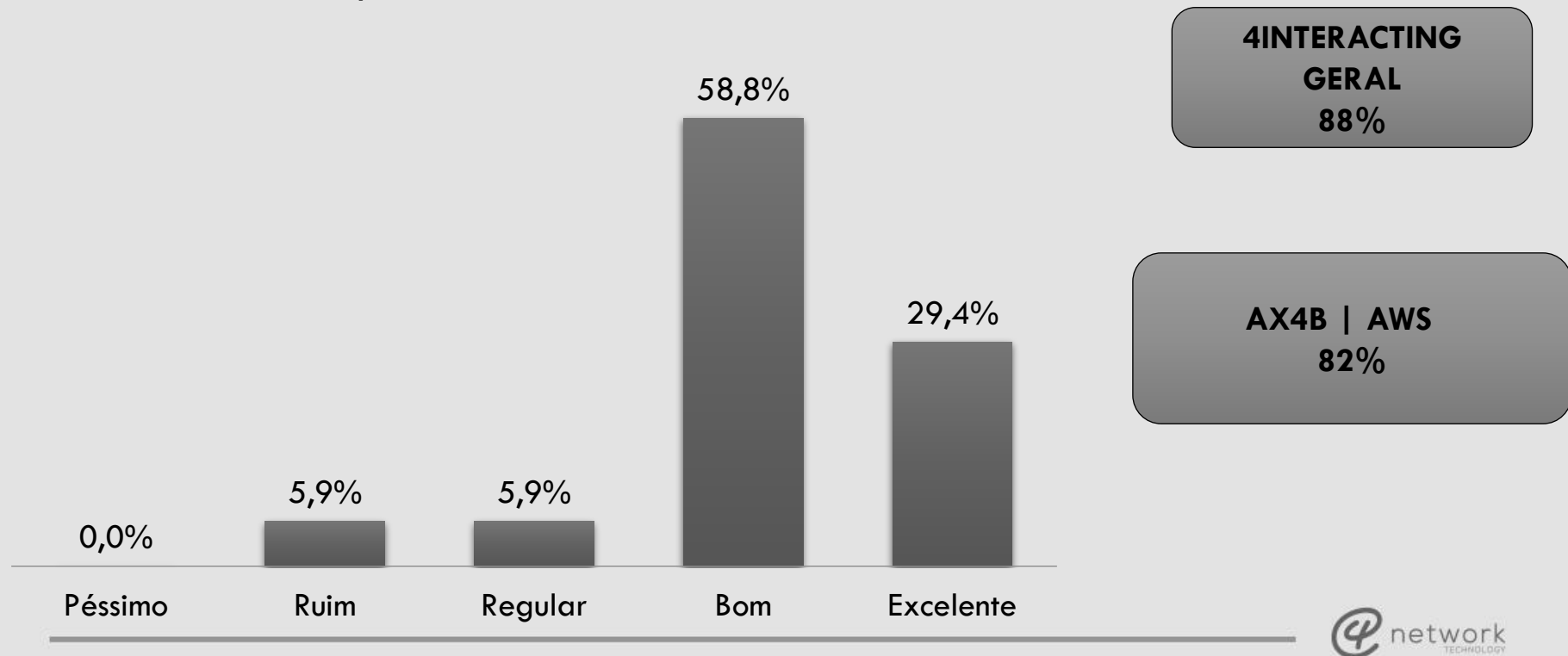
## 4INTERACTING : VEEAM



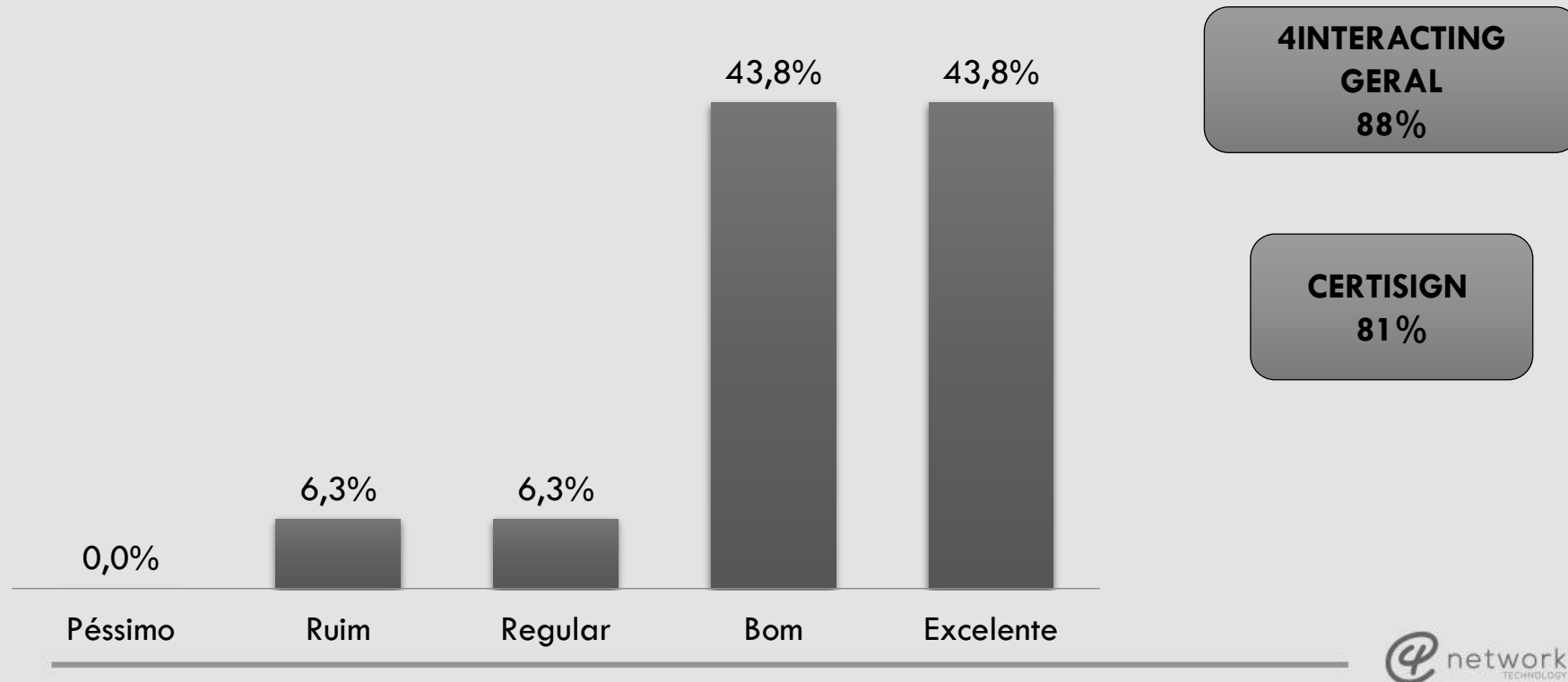
**4INTERACTING**  
**GERAL**  
**88%**

**VEEAM**  
**89%**

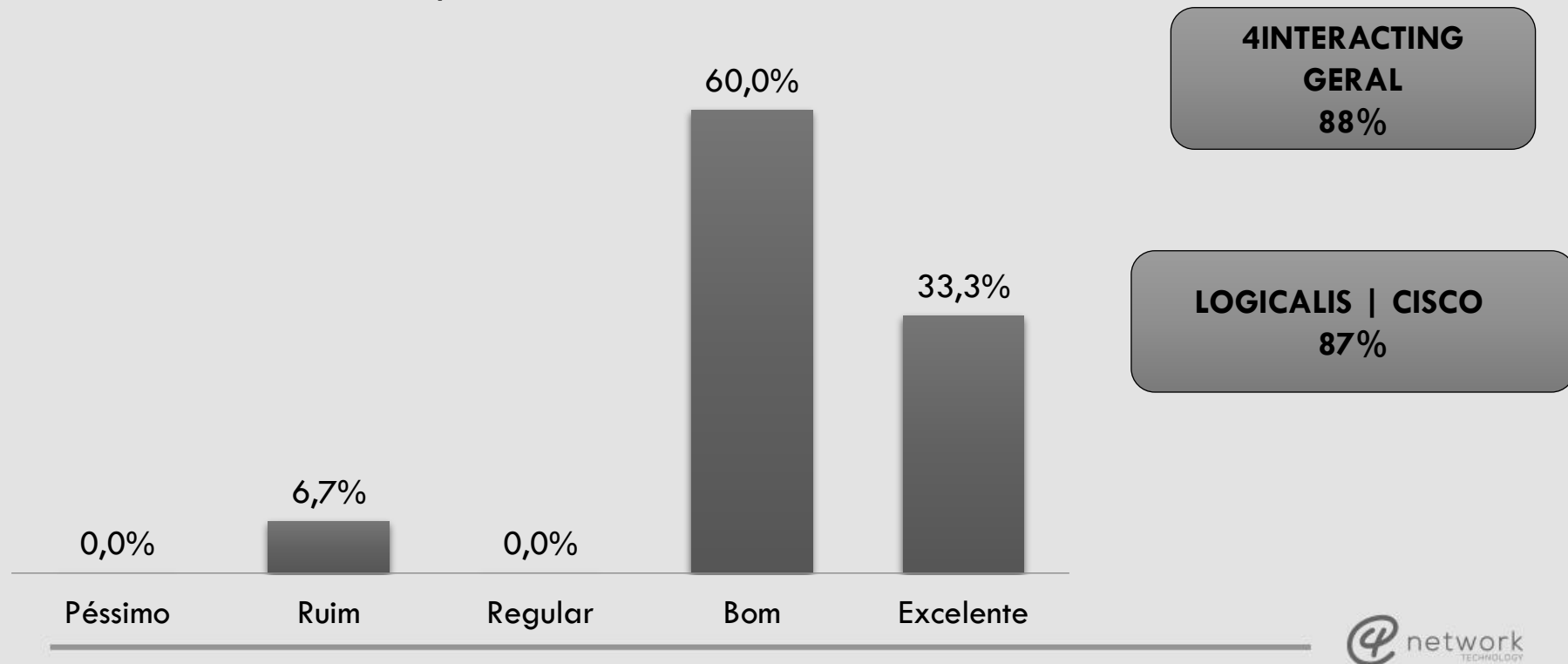
## 4INTERACTING : AX4B | AWS



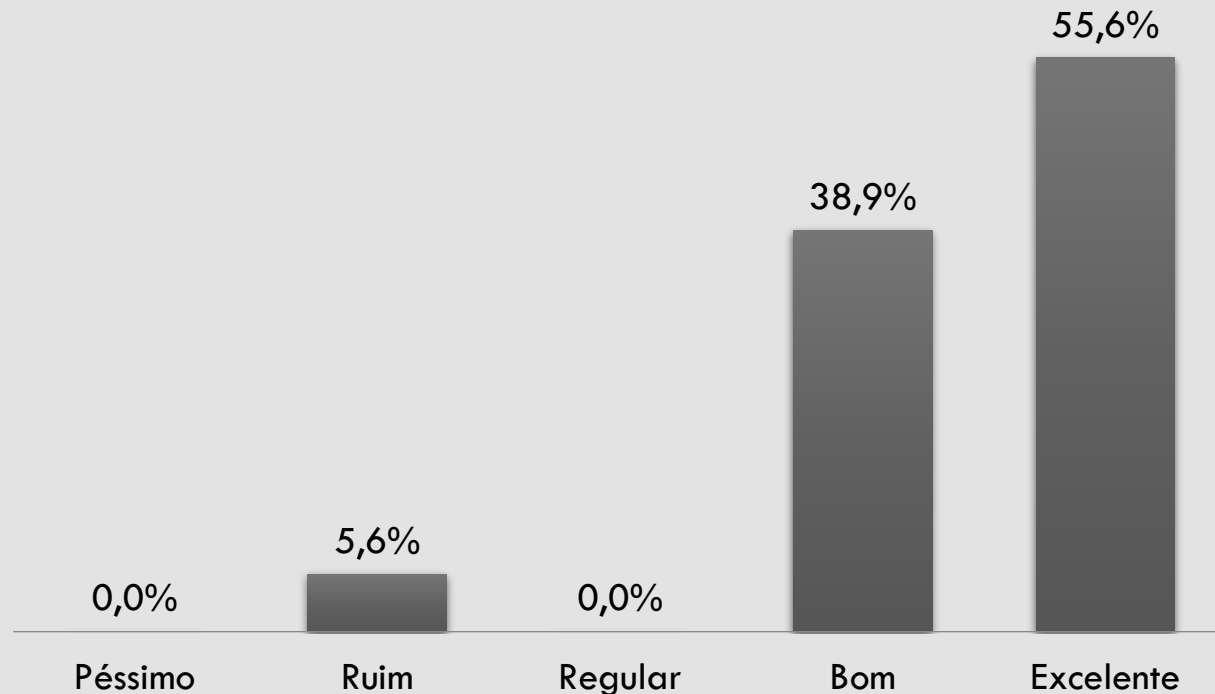
## 4INTERACTING : CERTISIGN



## 4INTERACTING : LOGICALIS | CISCO



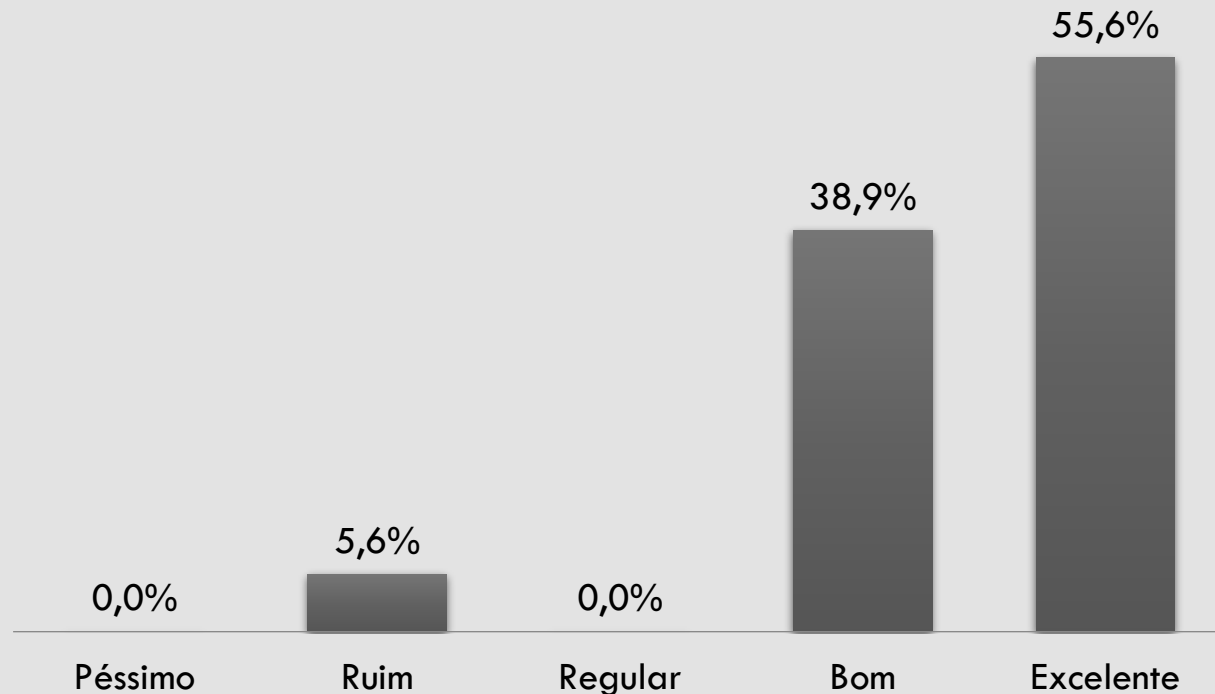
## 4INTERACTING : GRUPO TORINO | INTEL



**4INTERACTING  
GERAL**  
88%

**GRUPO TORINO | INTEL**  
89%

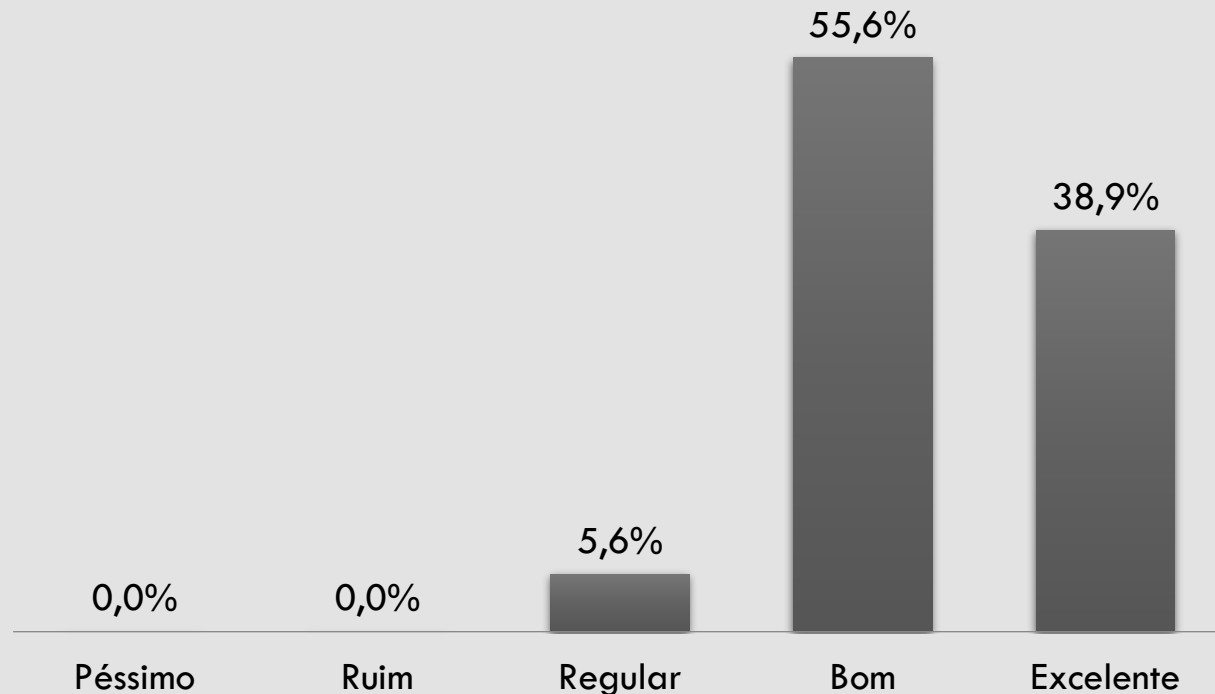
## 4INTERACTING : INTEL | EDS



**4INTERACTING  
GERAL**  
88%

**INTEL | EDS**  
89%

## 4INTERACTING : LANLINK | IBM



**4INTERACTING  
GERAL**  
88%

**LANLINK | IBM**  
94%



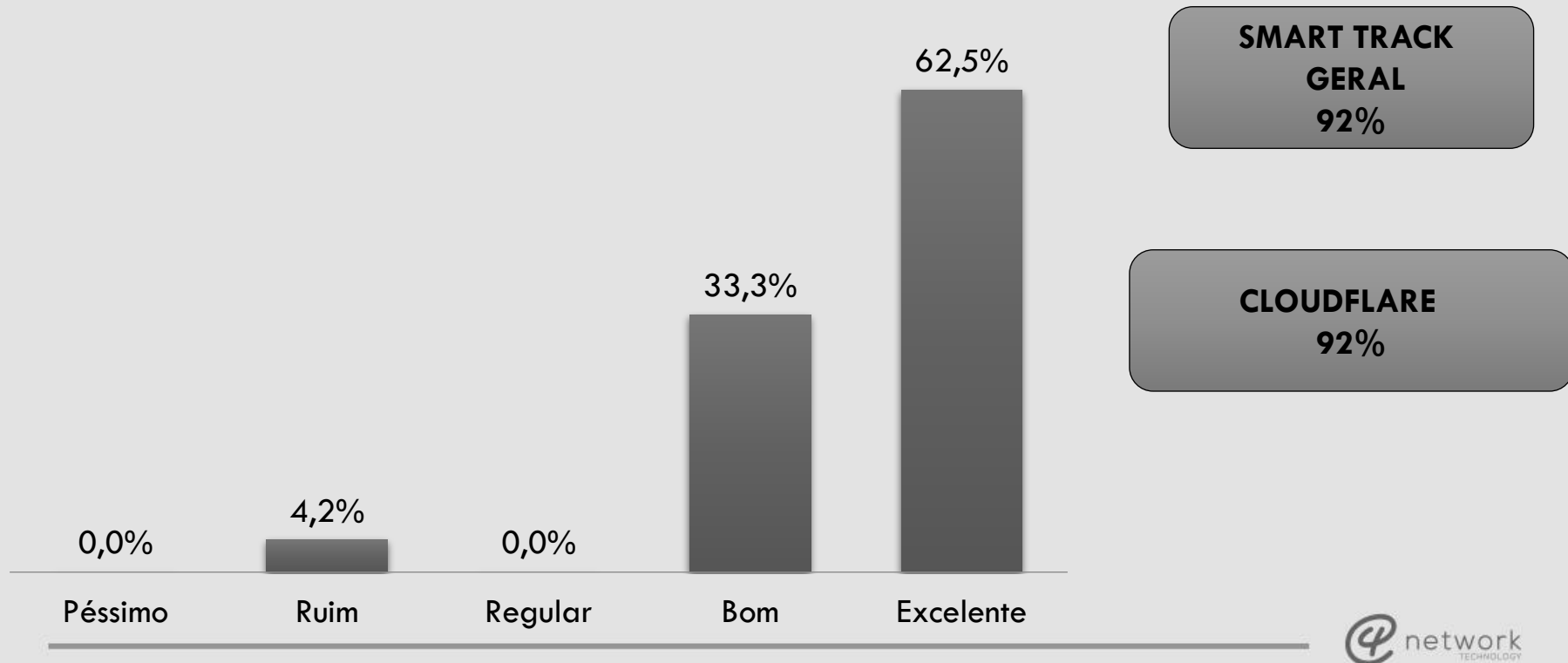
## Observações:

- “Alguns interacting não falaram próximos ao microfone, dificultando quem estava virtual de acompanhar o tema, mas no geral minha avaliação é boa desta dinâmica.”

# **SMART TRACK**



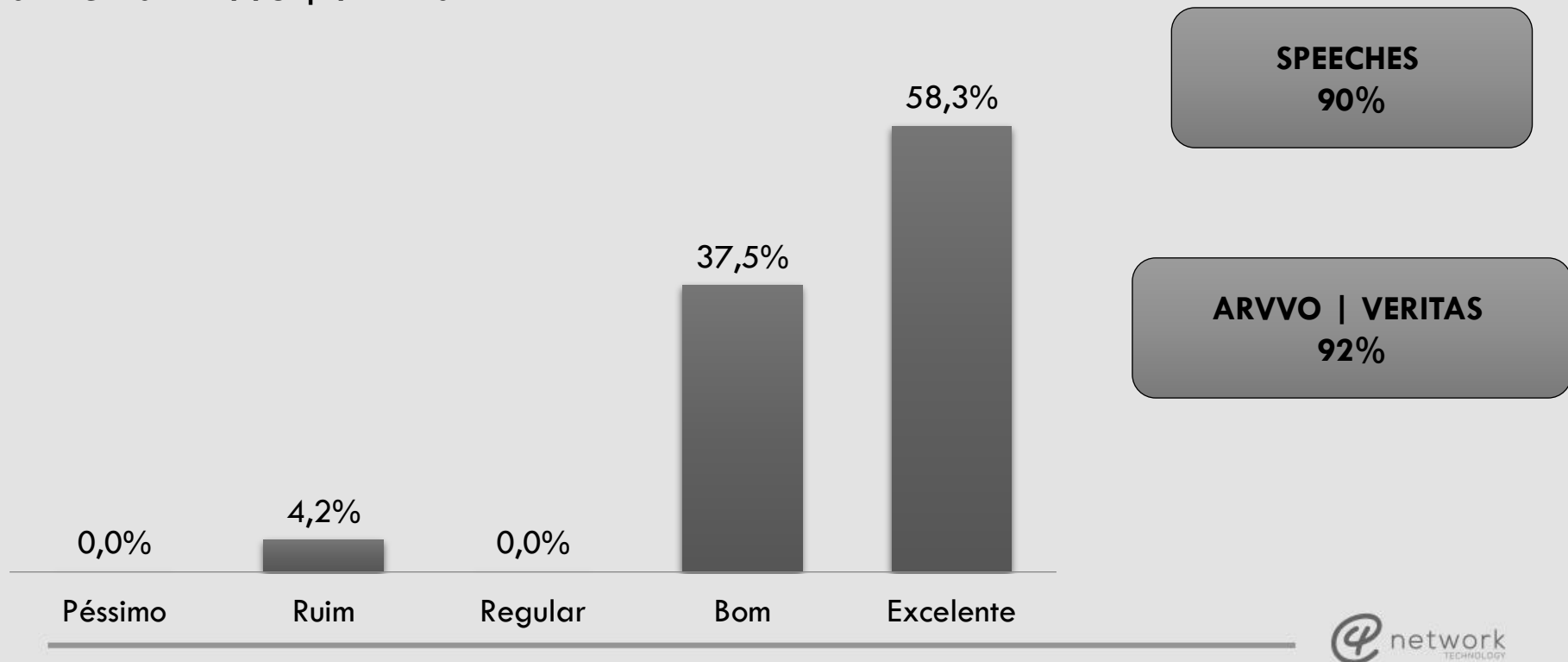
## SMART TRACK : CLOUDFLARE



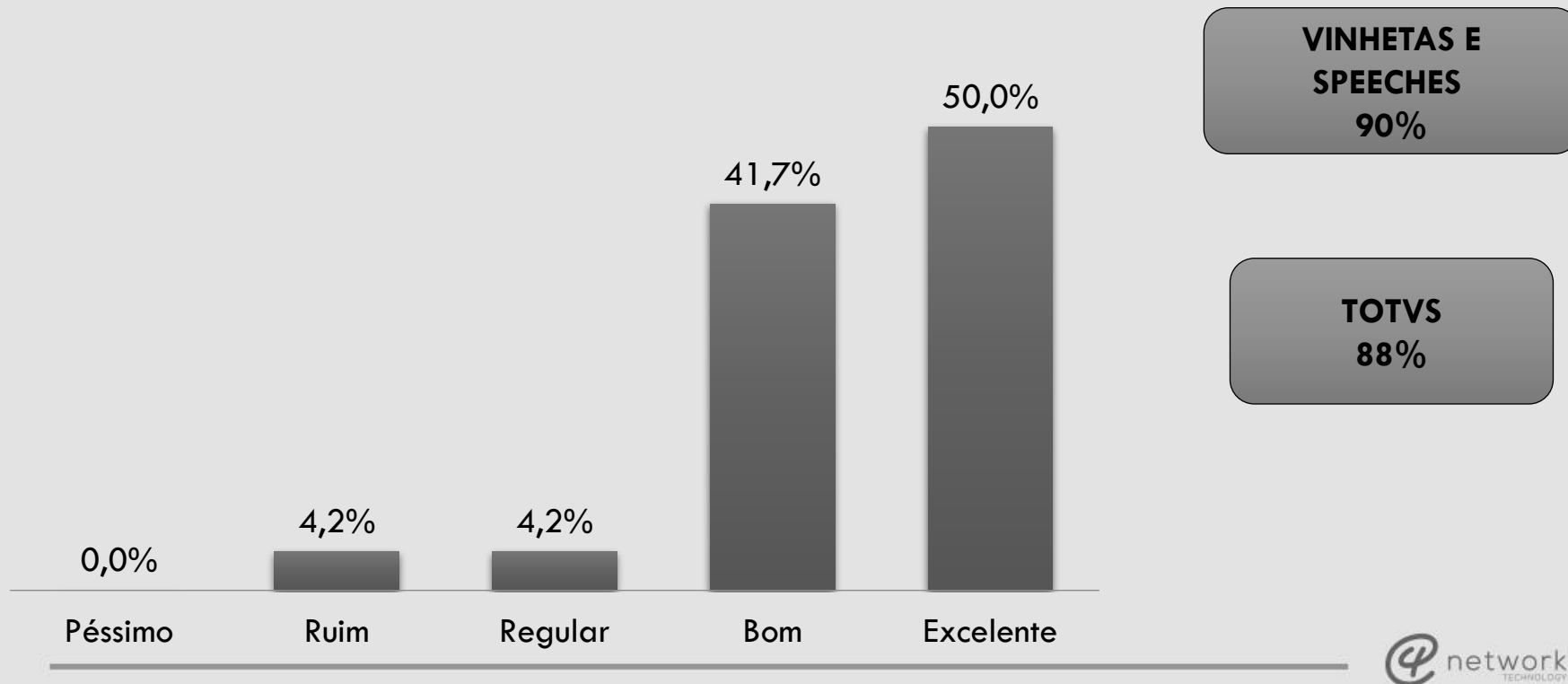
# SPEECHES

The image features a dark purple background with a lighter purple horizontal band at the bottom. The word "SPEECHES" is written in a bold, white, sans-serif font, centered horizontally. To the left of the text, there is a short, thick white horizontal line. On the right side, there is a complex arrangement of geometric elements: several large, thick, light purple arrows pointing in various directions (up-left, up-right, down-left, down-right), and numerous thin, light purple lines of varying lengths and orientations, some parallel and some intersecting, creating a sense of movement and depth.

## SPEECHES : ARVVO | VERITAS



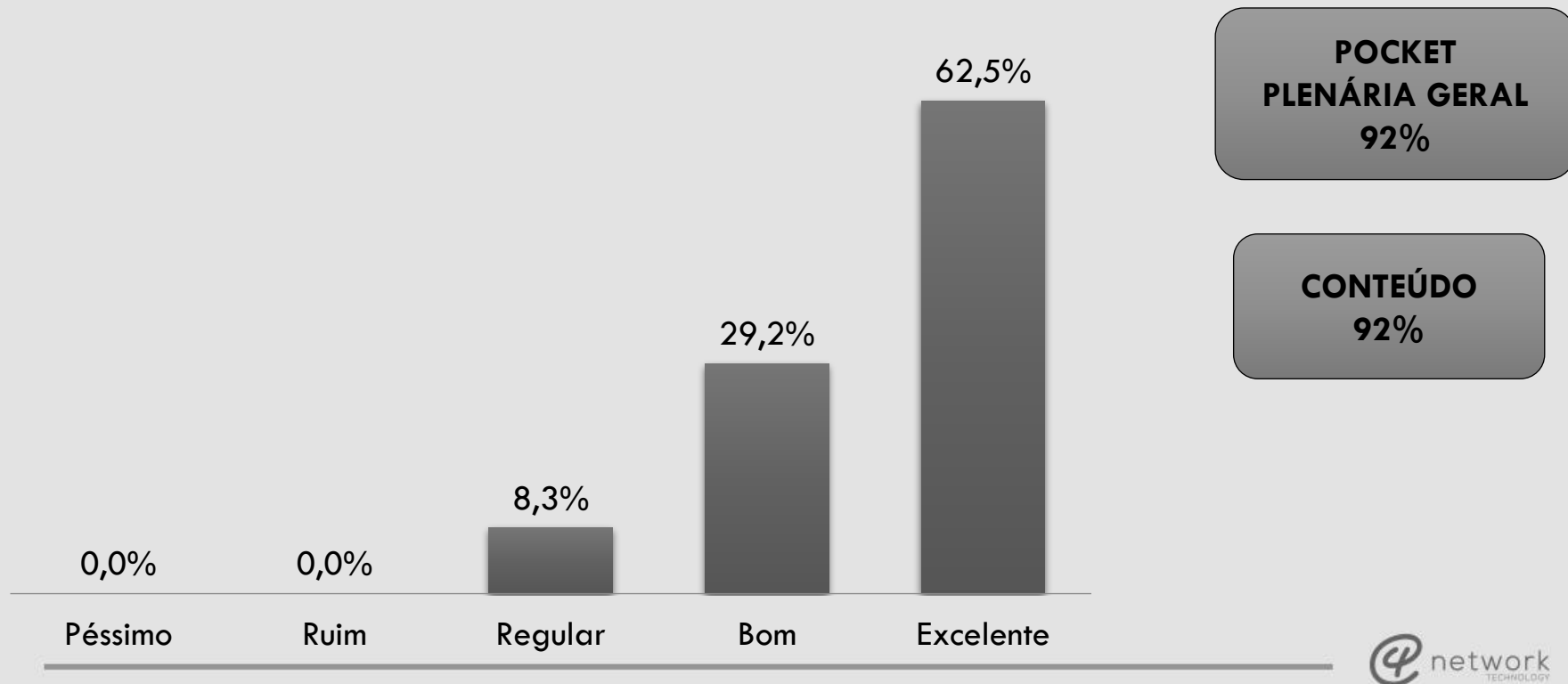
## SPEECHES : TOTVS



# POCKET PLENÁRIA

The background is a gradient of dark blue and purple. It features several large, stylized, semi-transparent arrows pointing in various directions, primarily towards the top-left and top-right. There are also smaller, thinner arrows and some horizontal lines scattered across the composition. The overall aesthetic is modern and geometric.

## POCKET PLENÁRIA : CONTEÚDO





# OPORTUNIDADES DE NETWORKING

The background features a dark blue gradient at the top and a lighter purple gradient at the bottom. Scattered across the image are various geometric elements: thin white lines, a single horizontal white line on the left, and numerous arrows of varying sizes and orientations in shades of purple and blue. Some arrows are thick and solid, while others are thin and outlined, creating a sense of movement and direction.

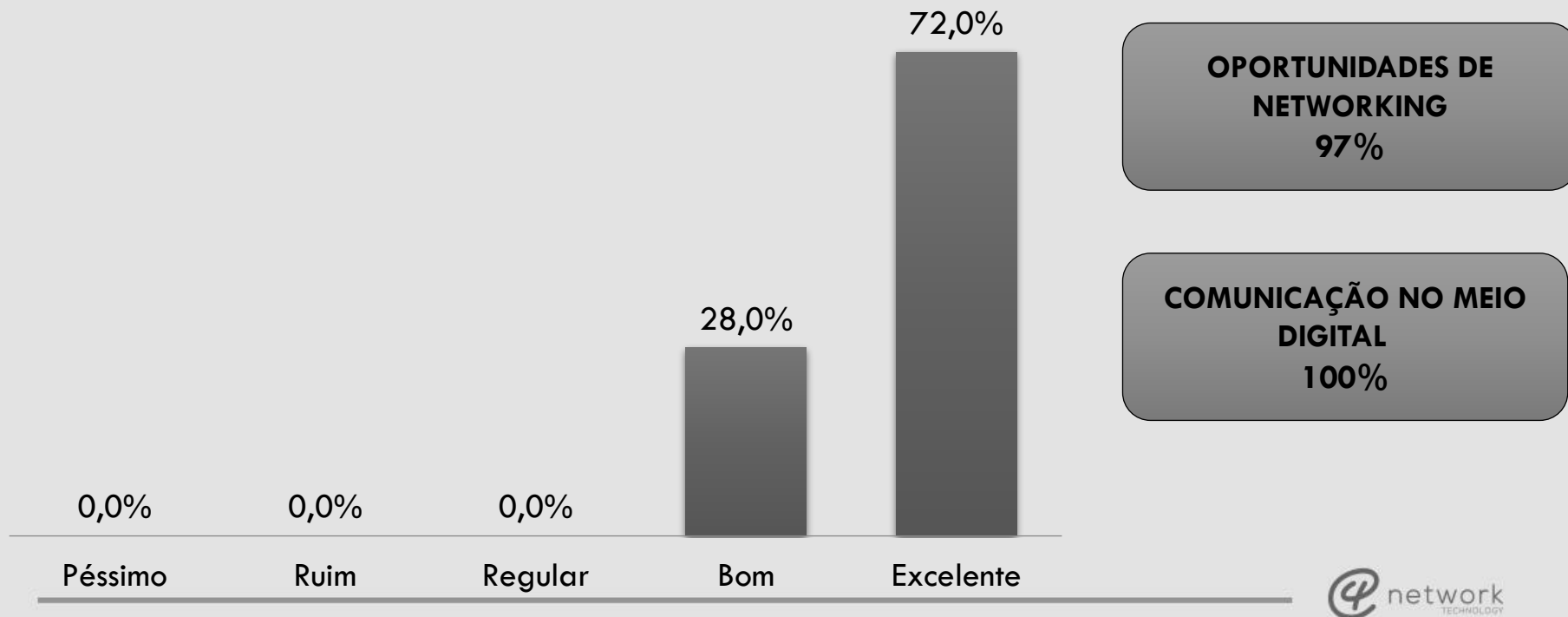
## OPORTUNIDADES DE NETWORKING: INTEGRAÇÃO DURANTE EVENTO



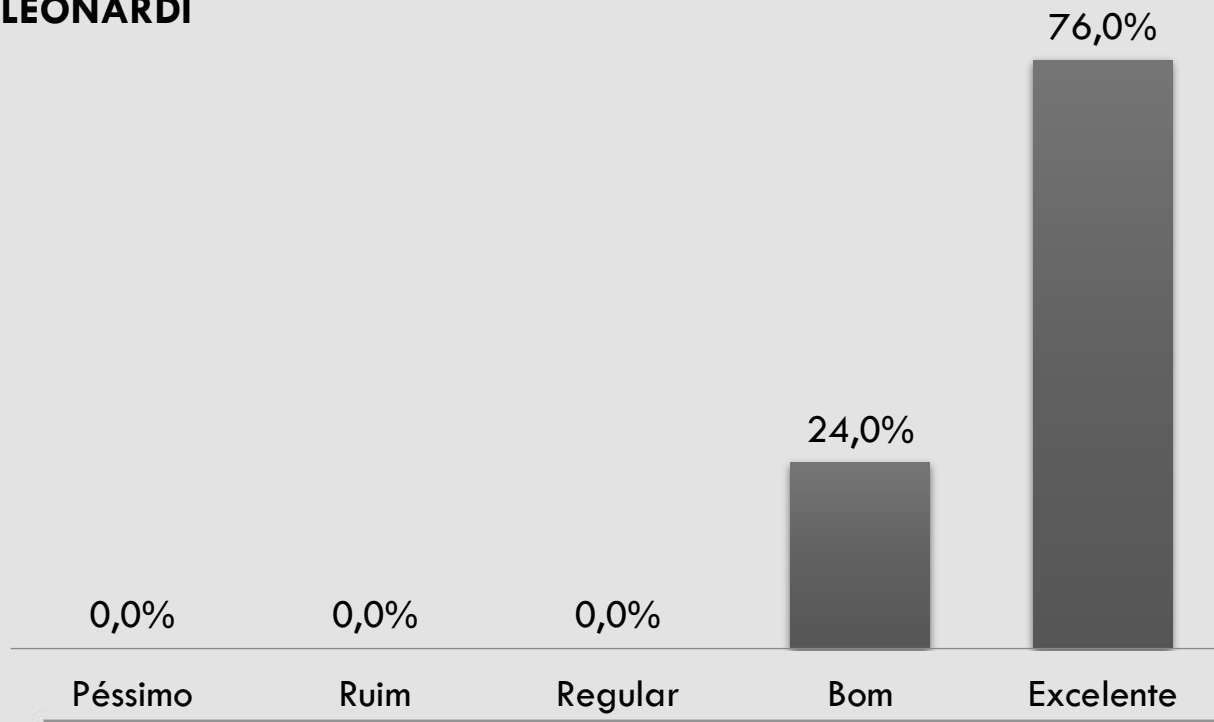
**OPORTUNIDADES DE  
NETWORKING**  
97%

**INTEGRAÇÃO DURANTE  
EVENTO**  
92%

## OPORTUNIDADES DE NETWORKING: COMUNICAÇÃO NO MEIO DIGITAL - KAREN GIRALDI



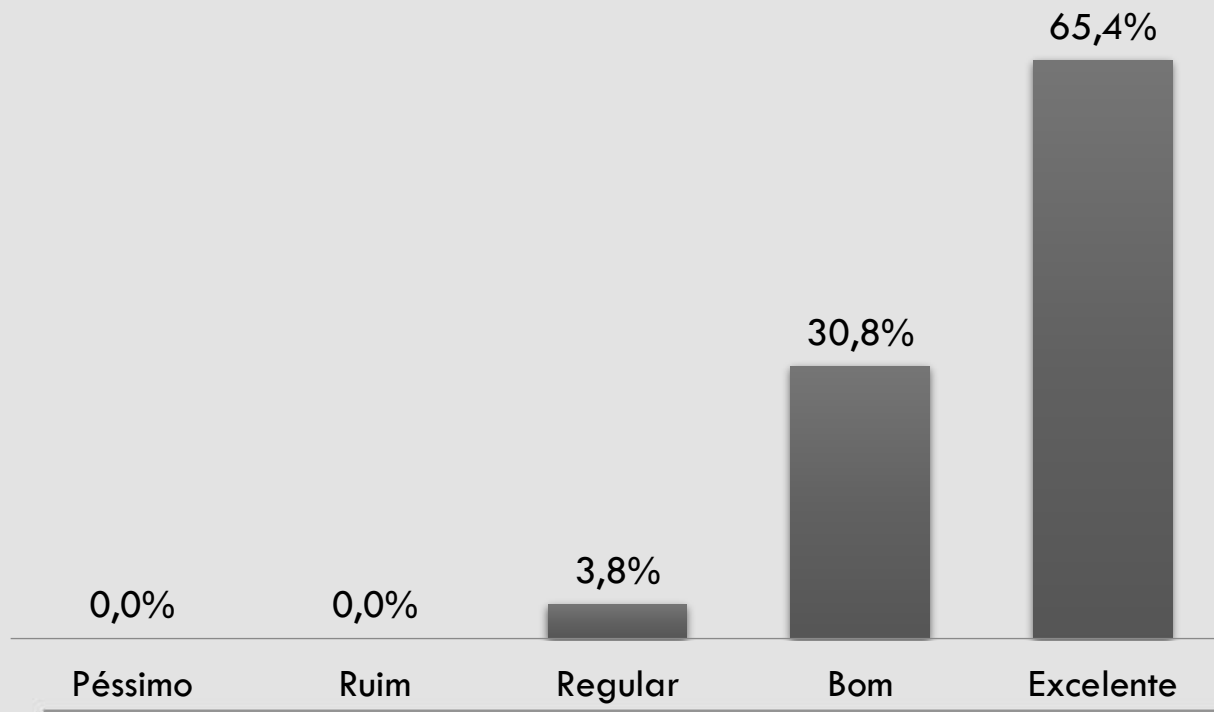
## OPORTUNIDADES DE NETWORKING: COMUNICAÇÃO ASSERTIVA - THAYSE LEONARDI



**OPORTUNIDADES DE  
NETWORKING**  
97%

**COMUNICAÇÃO ASSERTIVA  
THAYSE LEONARDI**  
100%

## OPORTUNIDADES DE NETWORKING: PRÁTICA DE MINDFULNESS - MARIA CARDOSO



**OPORTUNIDADES DE  
NETWORKING**  
**97%**

**PRÁTICA DE MINDFULNESS  
MARIA CARDOSO**  
**96%**

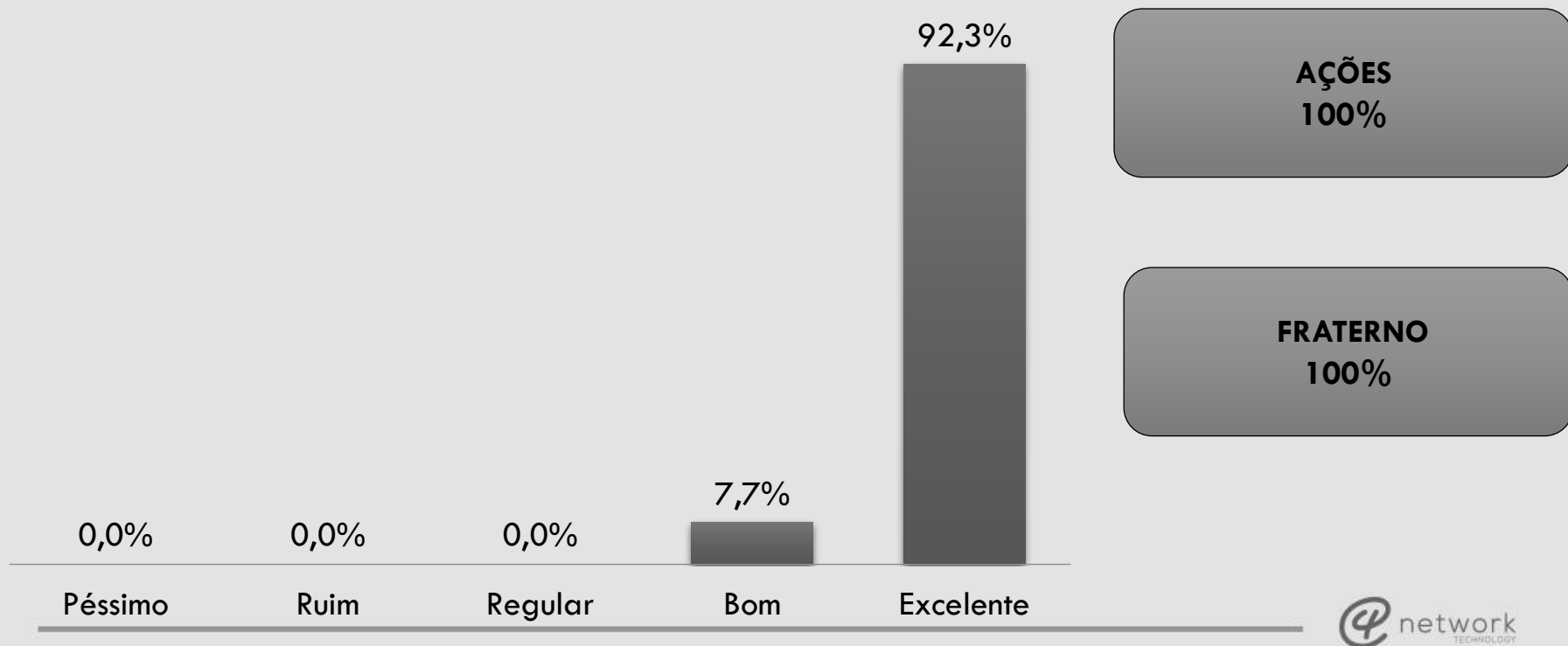
## Observações:

- “O networking ficou prejudicado por conta da participação virtual.”

AÇÕES



## AÇÕES: O QUE VOCÊ ACHOU DA AÇÃO DO FRATERNO?

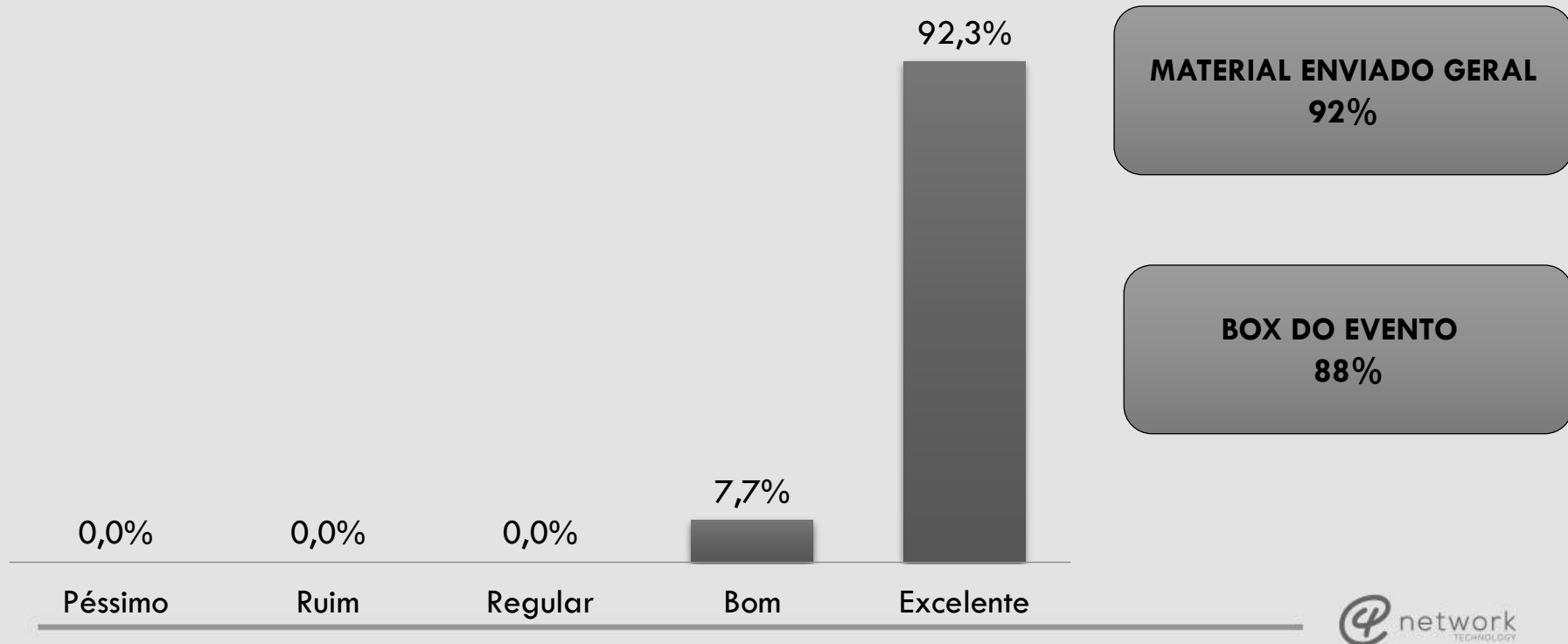




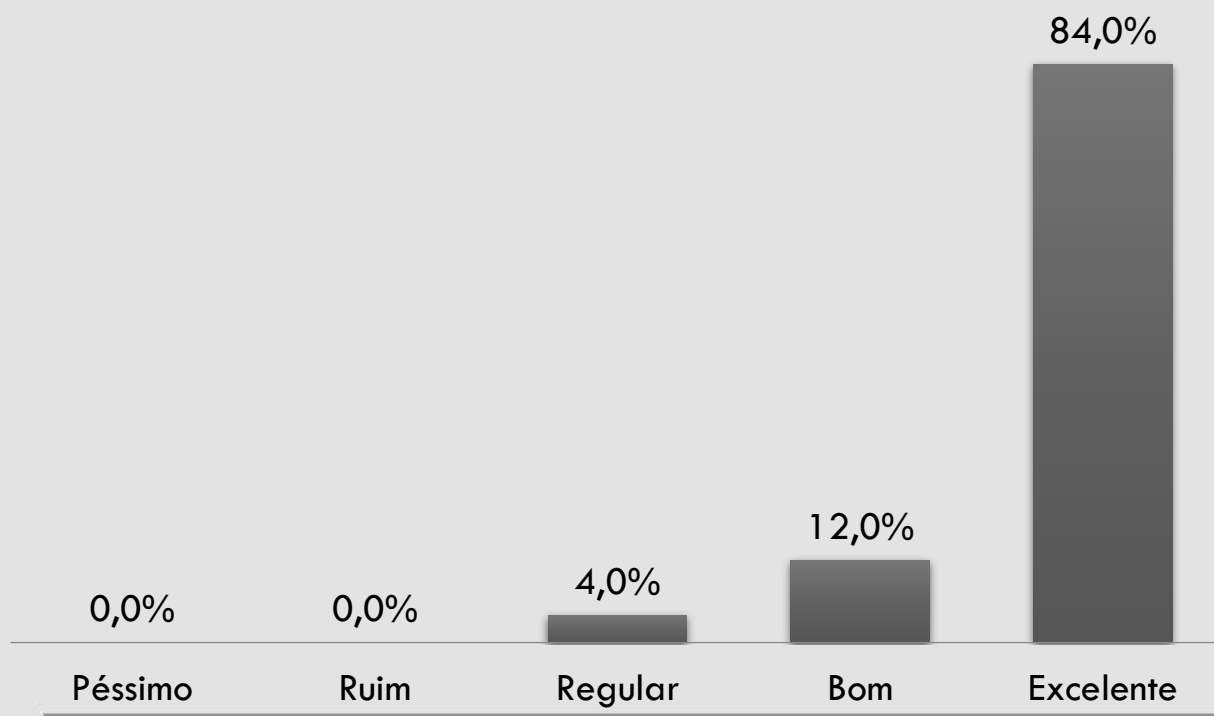
**MATERIAL ENVIADO**

The background is a solid dark purple. It features several abstract elements: a single horizontal line on the left side; a series of parallel diagonal lines in the upper right corner; and a collection of arrows of varying sizes and opacities, all pointing in different directions, primarily concentrated in the right half of the image. The text 'MATERIAL ENVIADO' is centered in a bold, white, sans-serif font.

## MATERIAL ENVIADO: BOX DO EVENTO



## MATERIAL ENVIADO: JANTAR DE SÁBADO



**MATERIAL ENVIADO GERAL**  
**92%**

**JANTAR DE SÁBADO**  
**96%**

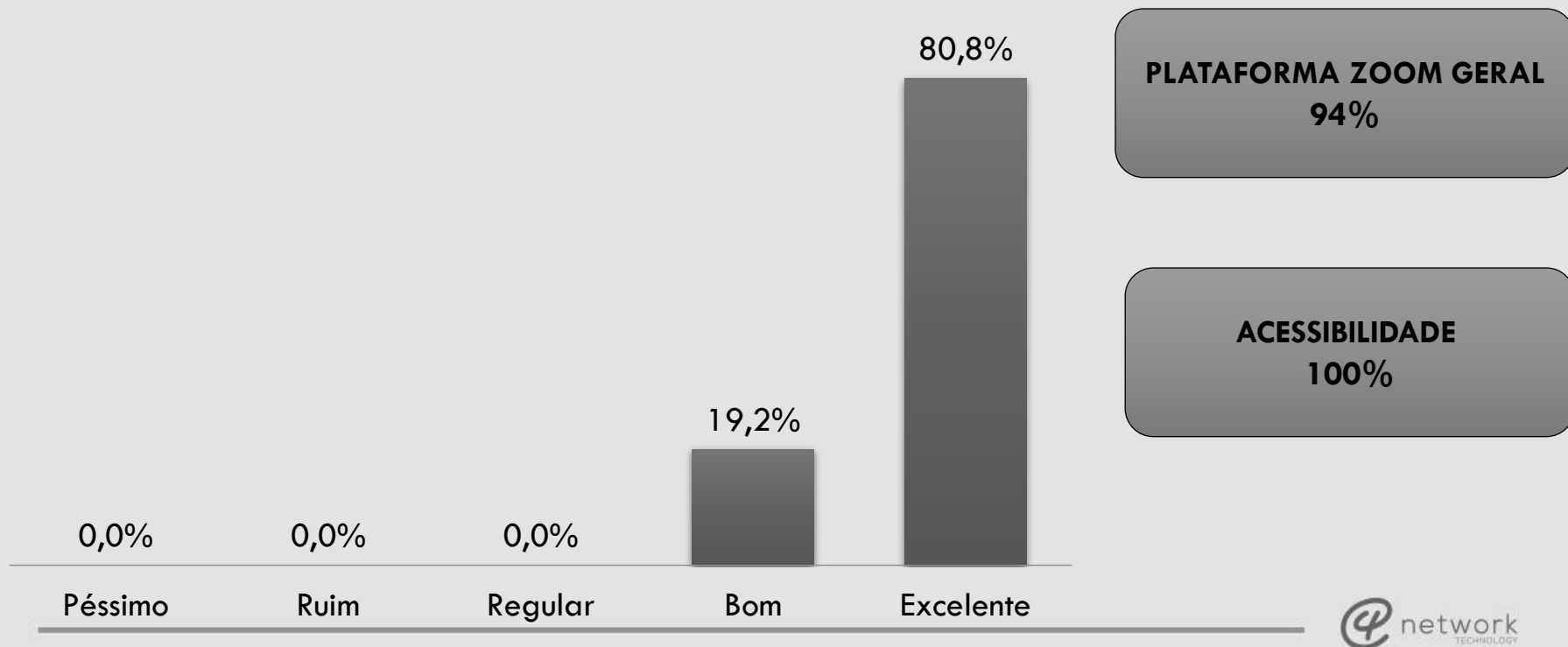
**Observações:**

- **“Não recebi o box do evento ainda e por isso não foi possível fazer a avaliação. No jantar de sábado a organização ofereceu duas refeições do cardápio e com a opção de dois acompanhamentos para cada uma das refeições. Depois me ligaram informando que uma refeição era suficiente para duas pessoas.”**

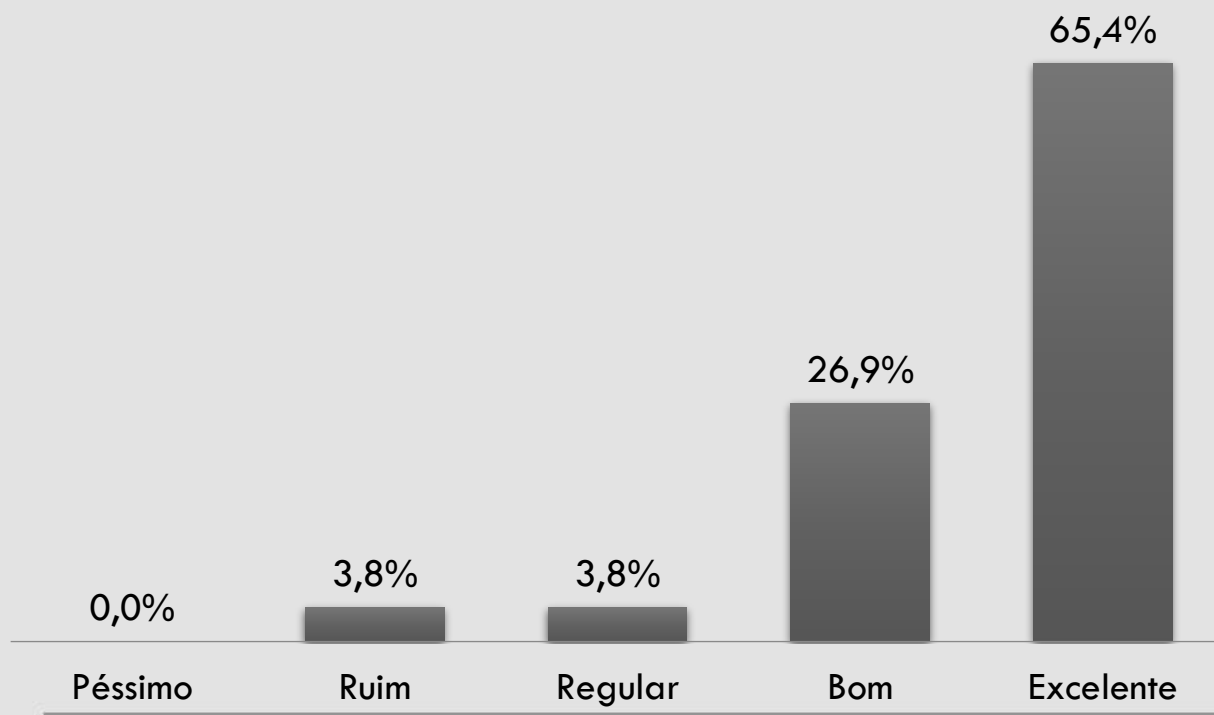
# PLATAFORMA ZOOM

The image features a dark purple background with a lighter purple horizontal band at the bottom. The text "PLATAFORMA ZOOM" is centered in a bold, white, sans-serif font. To the left of the text is a short, thick white horizontal line. On the right side, there is a complex arrangement of overlapping geometric shapes, including large and small white arrows pointing in various directions, as well as thin white diagonal lines. The overall aesthetic is modern and tech-oriented.

## PLATAFORMA ZOOM : ACESSIBILIDADE



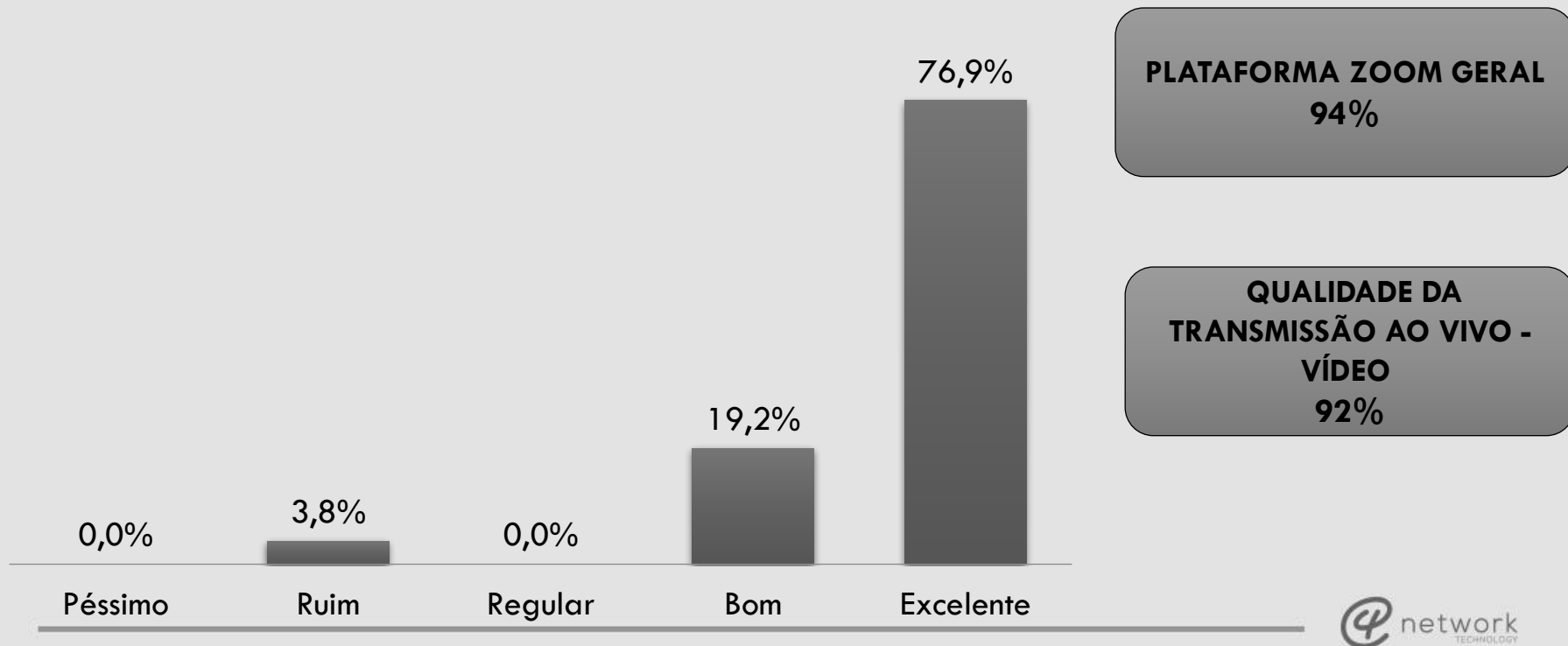
## PLATAFORMA ZOOM : QUALIDADE DA TRANSMISSÃO AO VIVO - ÁUDIO



**PLATAFORMA ZOOM GERAL**  
**94%**

**QUALIDADE DA  
TRANSMISSÃO AO VIVO -  
ÁUDIO**  
**88%**

## PLATAFORMA ZOOM : QUALIDADE DA TRANSMISSÃO AO VIVO - VÍDEO





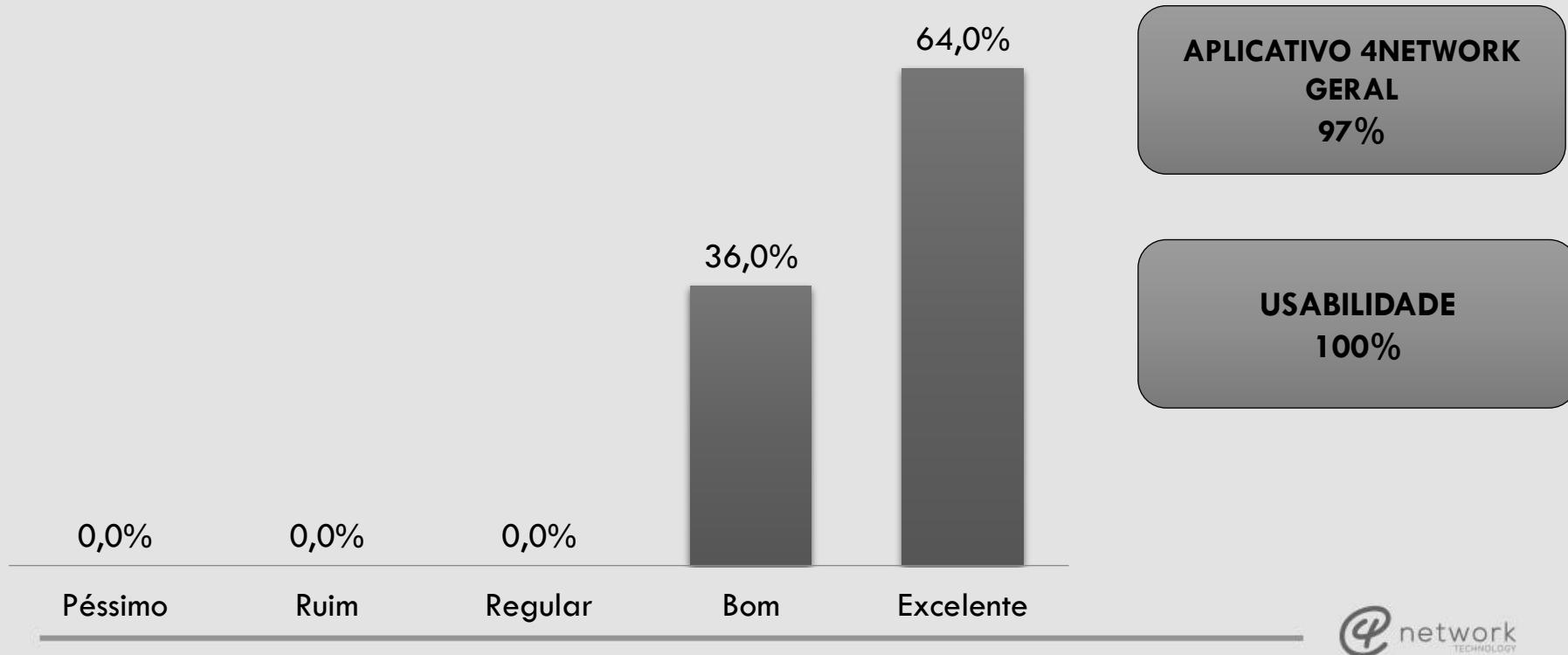
**Observações:**

- “Algumas vezes o áudio ficava instável, ou seja, uma hora ficava baixo e outra mudo.”
- “O áudio nas salas do interacting não estava bom.”

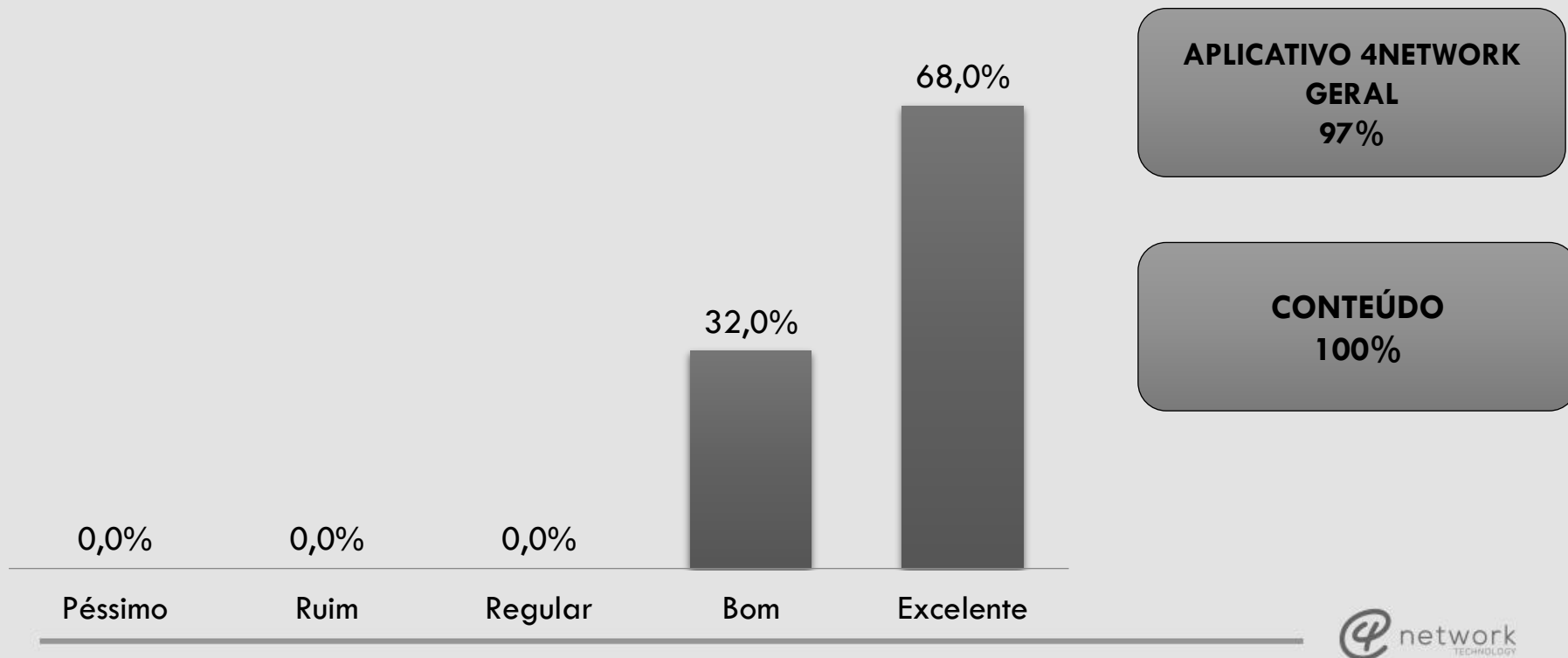
# APLICATIVO 4NETWORK

The background is a dark blue gradient. It features several abstract geometric elements: a horizontal purple line on the left, a diagonal purple line at the top, and a cluster of purple and blue arrows and lines on the right side, pointing in various directions. The text 'APLICATIVO 4NETWORK' is centered in white, bold, uppercase letters.

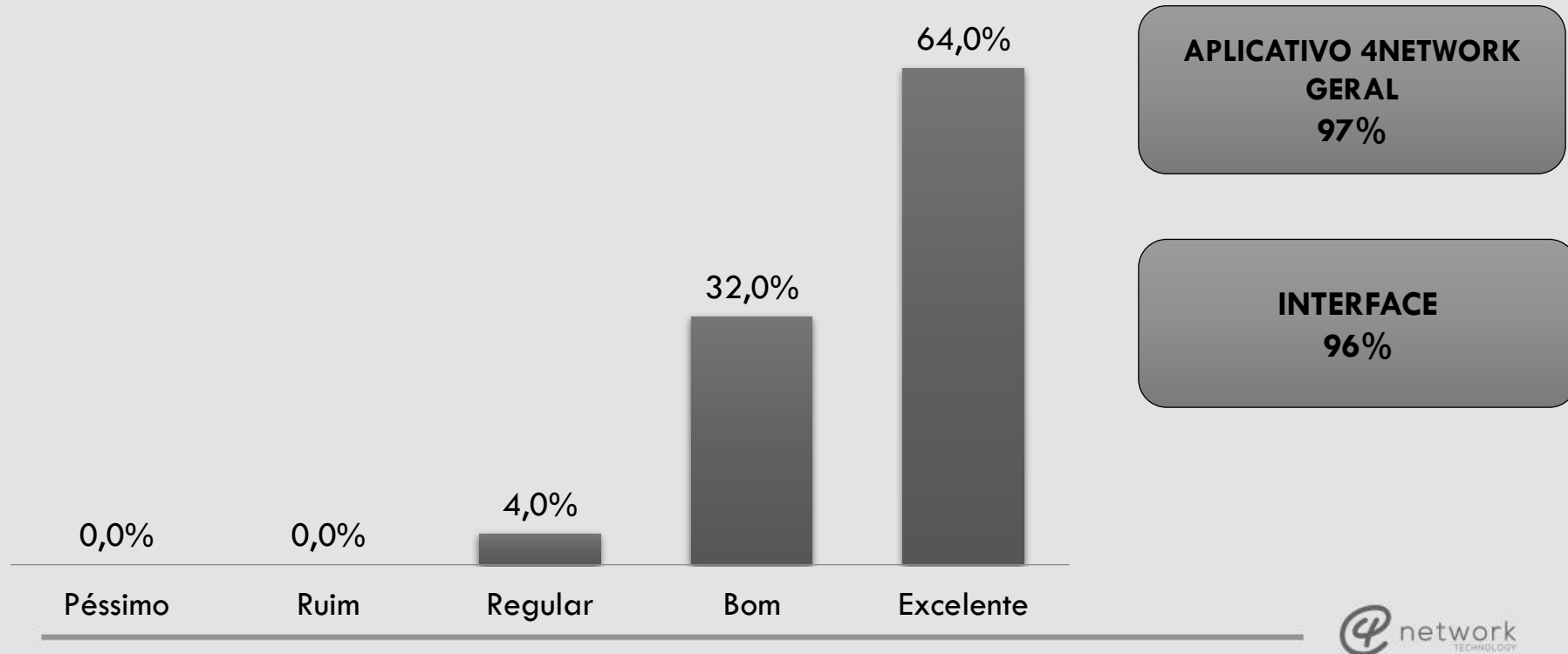
## APLICATIVO 4NETWORK: USABILIDADE



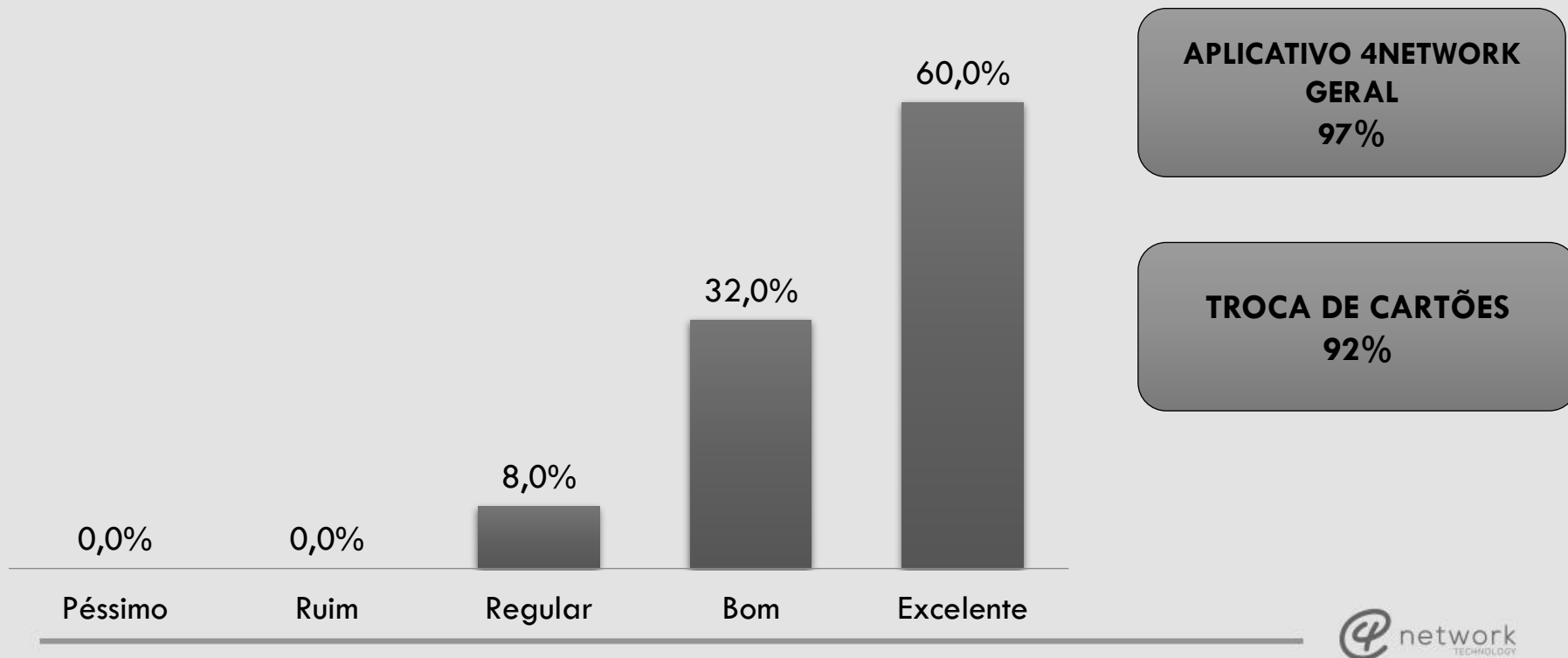
## APLICATIVO 4NETWORK: CONTEÚDO



## APLICATIVO 4NETWORK: INTERFACE



## APLICATIVO 4NETWORK: TROCA DE CARTÕES



**Observações:**

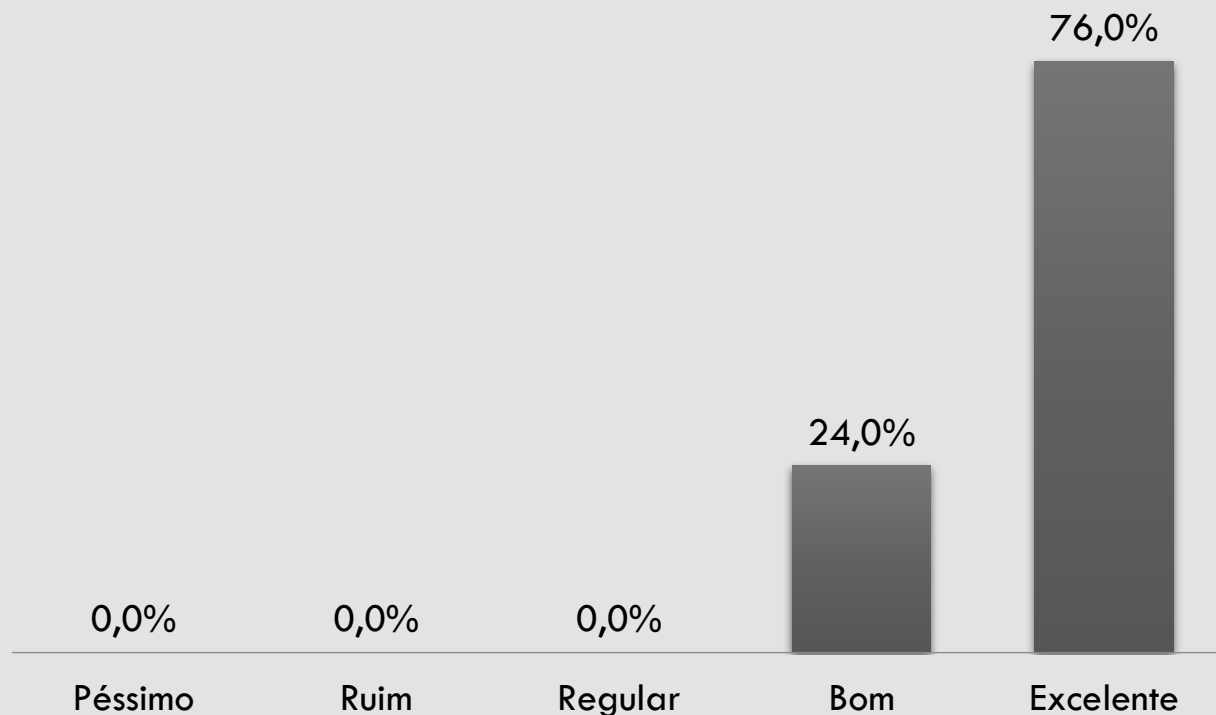
- **“Observei demora na atualização das atividades da Agenda.”**
- **“O aplicativo frequentemente dava erro na troca de cartões.”**
- **“o aceite da troca de cartões poderia ser em bloco, marcando varios q fariam a troca em um unico aceite.”**

# PUBLIC SECTOR

The image features a dark purple background with a horizontal band of a lighter purple shade across the middle. The text "PUBLIC SECTOR" is centered in the upper half in a bold, white, sans-serif font. To the left of the text, there is a short, thick white horizontal line. On the right side, there is a complex arrangement of overlapping geometric shapes, including large and small white arrows pointing in various directions, as well as thin white diagonal lines. The overall aesthetic is modern and minimalist.



## PUBLIC SECTOR : COMO FOI SUA EXPERIÊNCIA?



**PUBLIC SECTOR**  
100%

**Observações:**

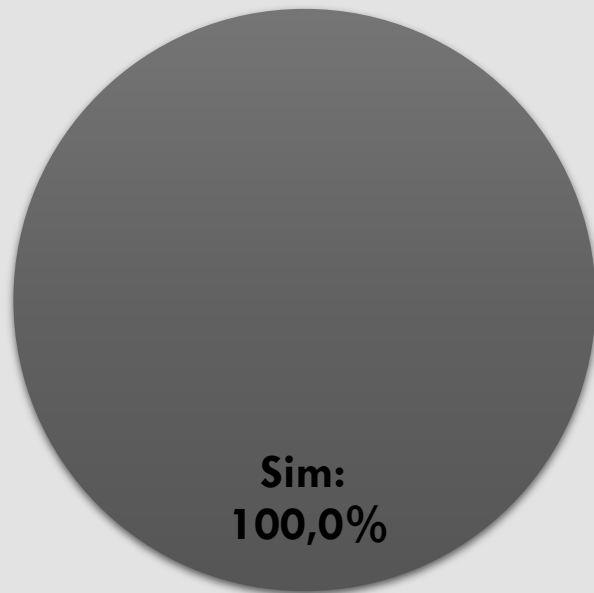
- “Como sempre, estão de parabéns pelo evento e todo o conteúdo compartilhado!”

# ASPECTOS GERAIS

The image features a dark purple background with a lighter purple horizontal band at the bottom. The title "ASPECTOS GERAIS" is centered in a bold, white, sans-serif font. To the left of the title is a short, thick white horizontal line. On the right side, there is a complex arrangement of overlapping white geometric shapes, including several large, thick-lined arrows pointing in various directions (up, down, left, right) and several thinner, parallel diagonal lines.

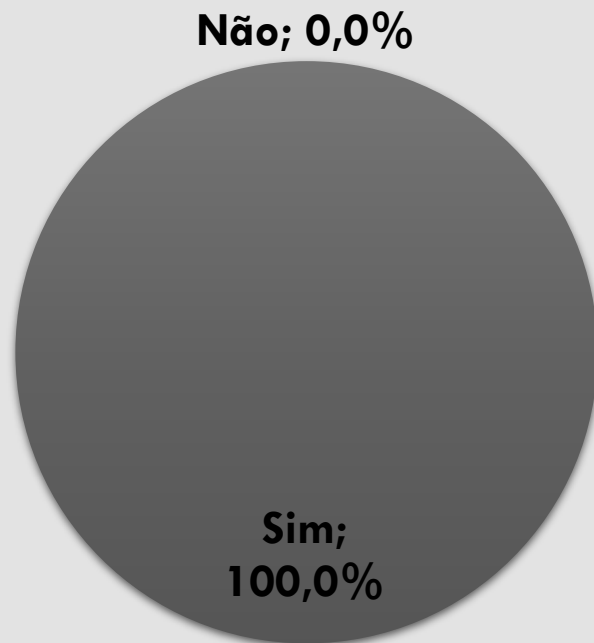
**ASPECTOS GERAIS: Você participaria de outro PUBLIC SECTOR.**

**Não: 0,0%**



**Sim:**  
**100,0%**

**ASPECTOS GERAIS: Você participaria de outros eventos da 4Network?**



### **Sugestão para o próximo PUBLIC SECTOR?**

- **“Sou fã dos eventos da 4Network!”**
- **“Participei de forma online e a desvantagem é que não dá pra ficar focado 100% como é na forma presencial. Muitas atividades concorrentes (telefonemas, respostas aos emails, gente entrando na sala, etc...) e isso acabou atrapalhando um pouco a concentração.”**
- **“Evento completo com informação , novidade e interação com o público presencial e virtual.”**
- **“Desde que seja no formato virtual. Infelizmente, é difícil viajar ainda em tempos de pandemia. Além disso, com o evento remoto, temos horários disponíveis durante o dia para lidar com outros assuntos que demandam resposta urgente, não precisando me afastar completamente das atribuições diárias para participar do evento.”**
- **“Algo mais relacionado à área de telecomunicações.”**
- **“Gestão de equipes por confiança.”**
- **“LGPD.”**
- **“Backup office 365, cybersegurança, cofre de senhas.”**
- **“Manter os eventos no formato híbrido (presencial e virtual), para que os participantes possam escolher a forma de participação, Atendimento às resoluções do CNJ, como as empresas e o mercado podem auxiliar o Judiciário no atendimento das diversas resoluções, em especial aquelas de Governança e Segurança.”**
- **“IA no Governo; Novidades de infra para suportar o novo presencial.”**
- **“Segurança cibernética em sistemas críticos.”**
- **“Não fação salas híbridas.”**